

Transforming organization's structures to improve health outcomes during a period of financial constrain

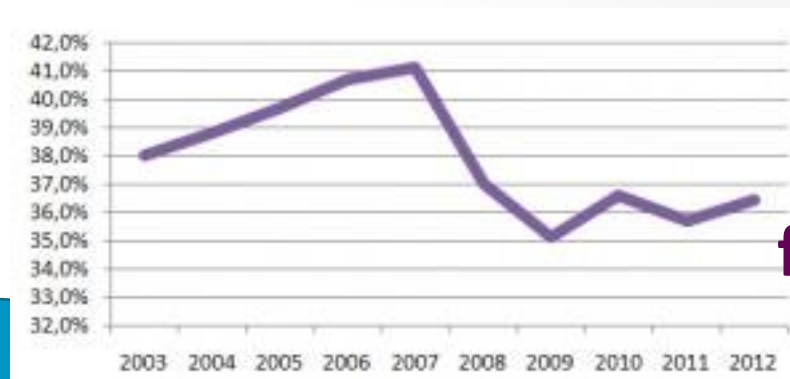
Catalan healthcare system efforts for adapting to budgetary restrictions: preserving quality in spite of lower incomes



Addressing the Challenge of Patient-Centered Care and Safety

2016 IHFDURBAN
40th World Hospital Congress

**ECONOMIC CRISIS:
negative growth rates,
unemployment**



**Public
finances**

CATALAN HEALTH SYSTEM

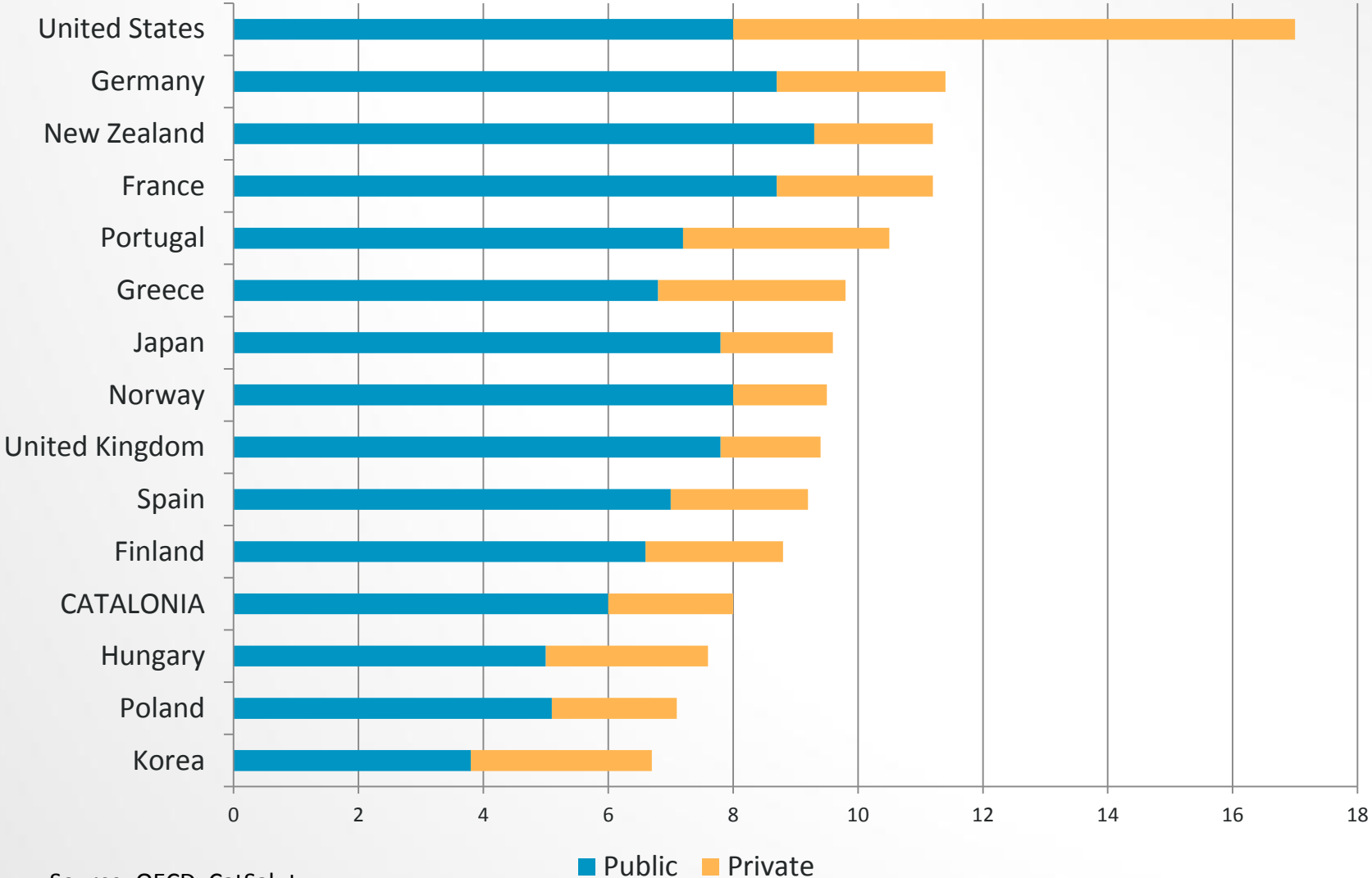


**HEALTHCARE
SECTOR**

Adjustments began in 2010.

Expenditures among the lowest of OECD countries.

Healthcare Expenditure 2009 (% of GDP)

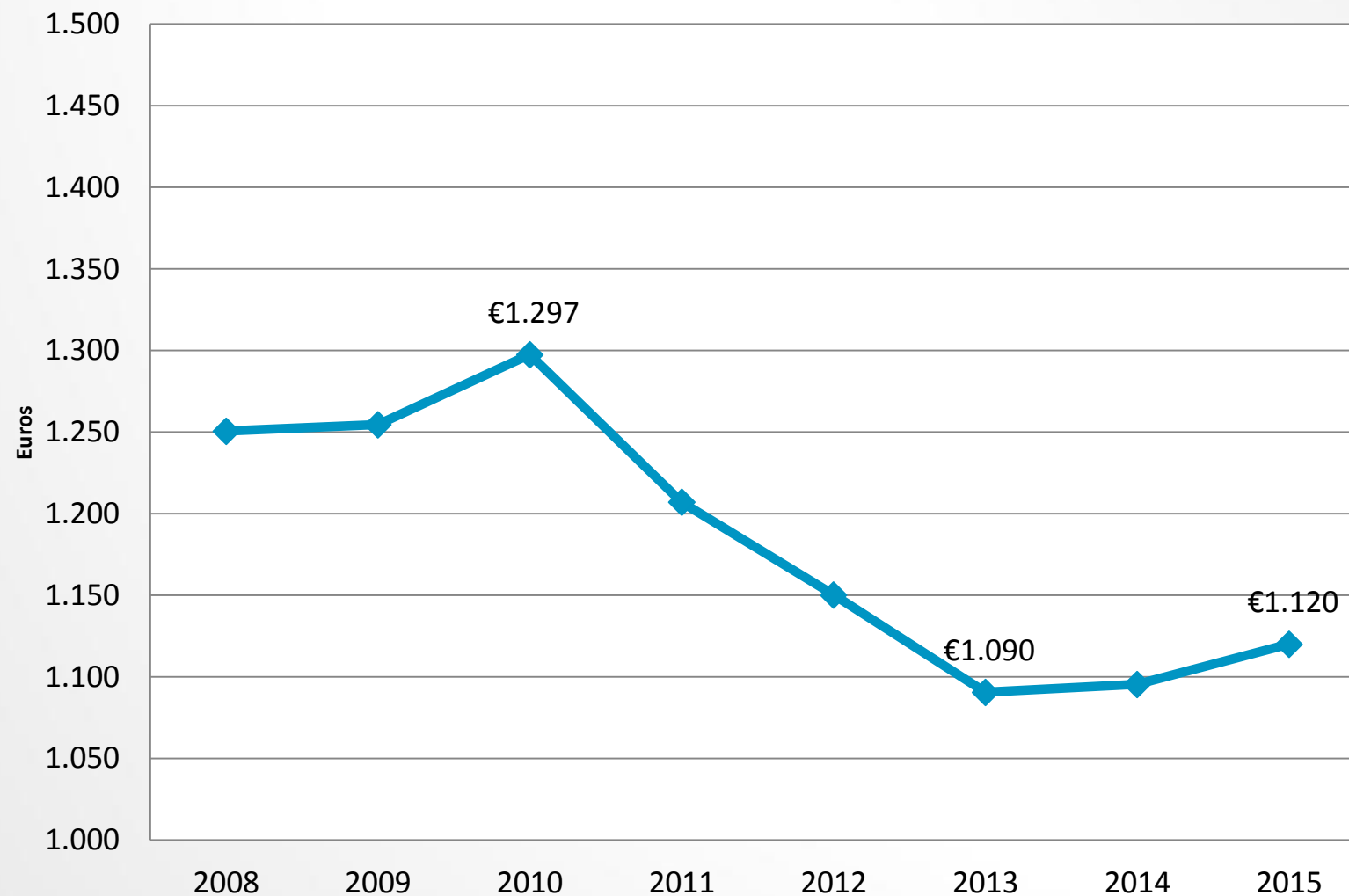


Source: OECD, CatSalut.

Health public budget
2010: 10,000 M€.

Health public budget
2015: 8,500 M€.

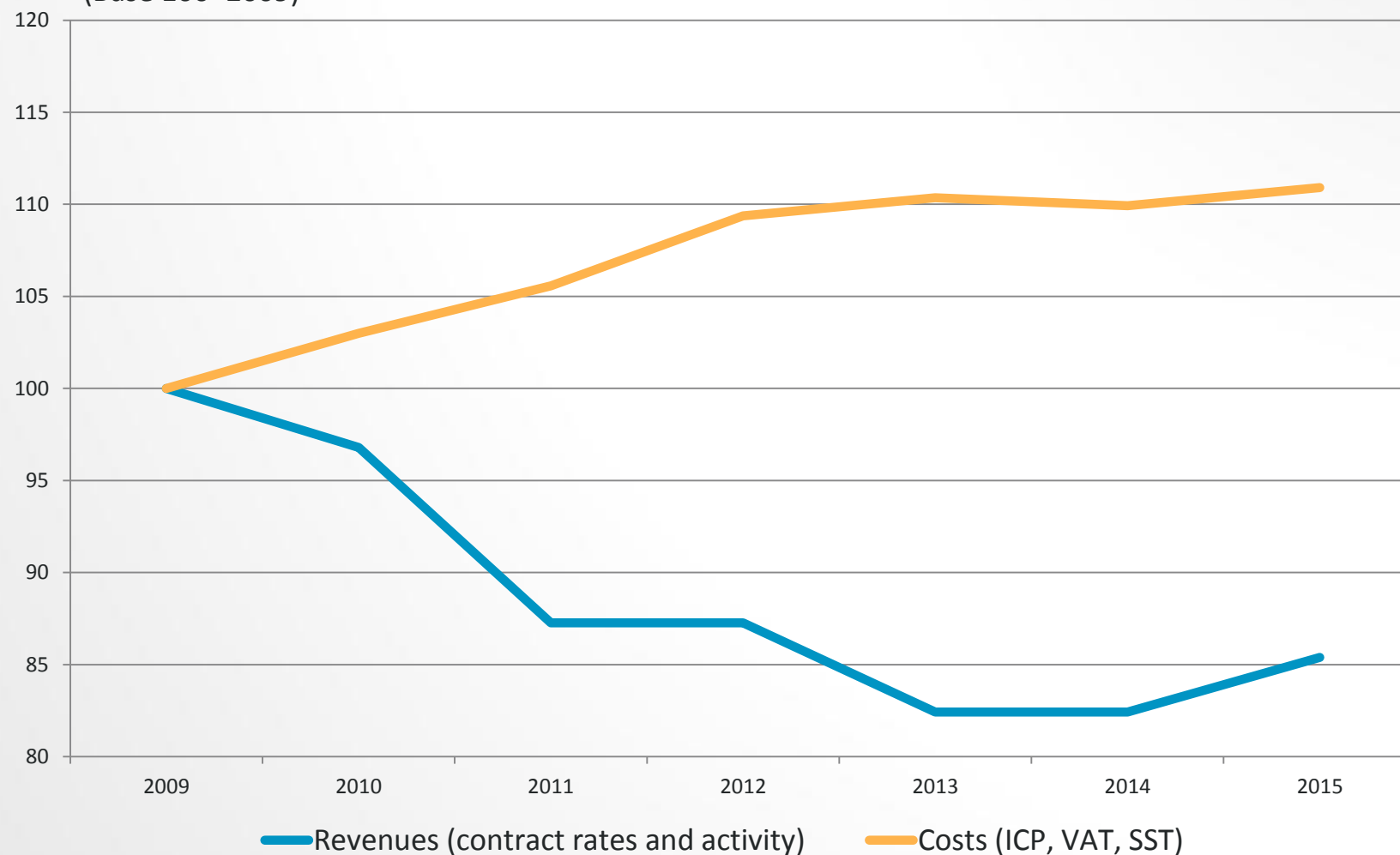
Health Public Budget per capita, Catalonia 2008-2015



Source: CatSalut.

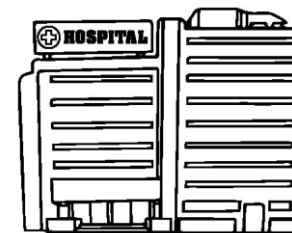
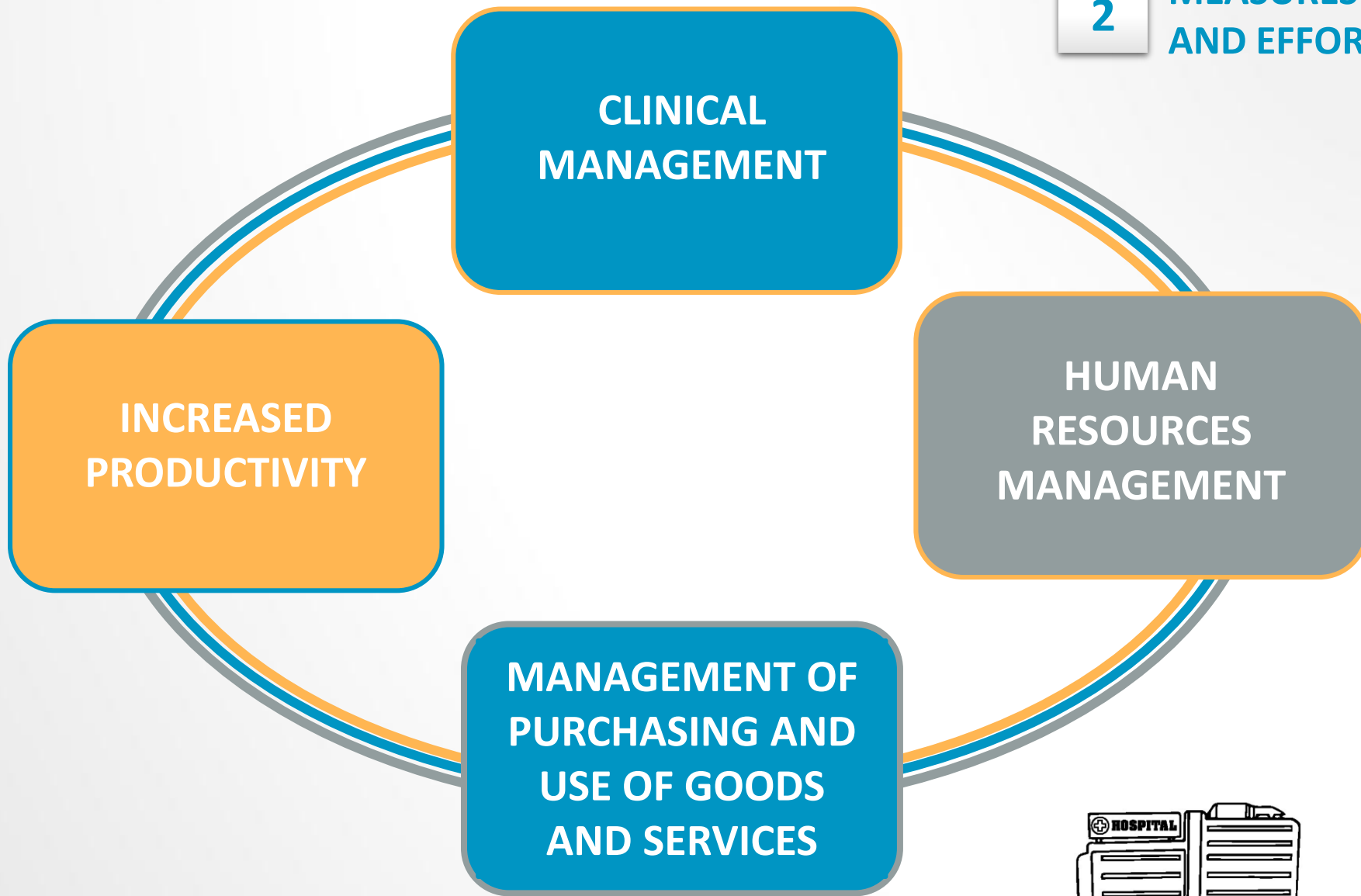
Evolution of contract reduction and estimated overall cost increase due to VAT, ICP and SST in Public Healthcare Providers Network, Catalonia 2010-2015

(Base 100=2009)



Double pressure on healthcare providers: whilst incomes fell, costs increased by external factors.

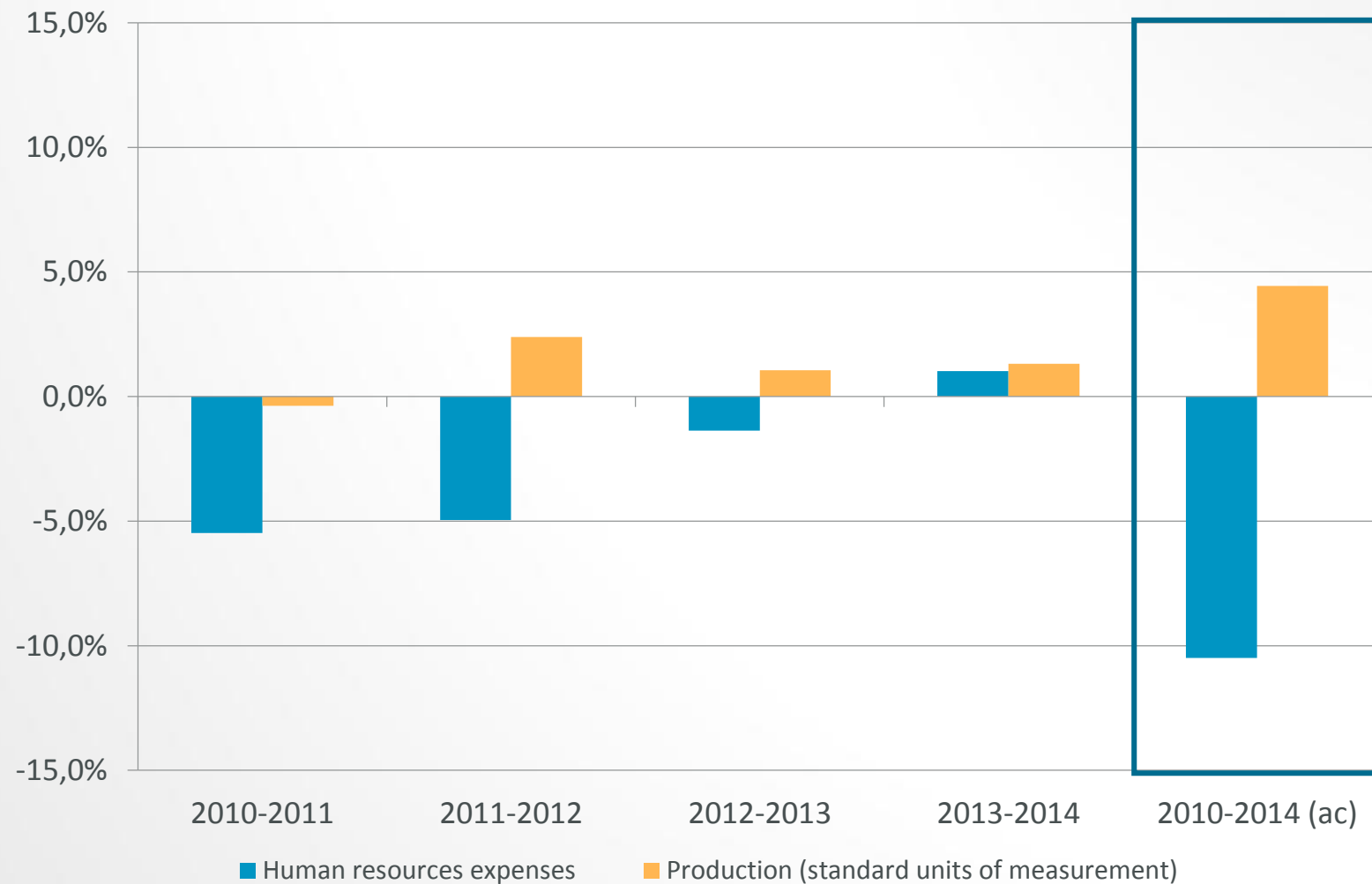
HEALTHCARE PROVIDERS EFFORT: HEALTH SERVICES AND CLINICAL MANAGEMENT



Human resources management (salaries, working day, employment, negotiation and agreements).

Increased productivity.

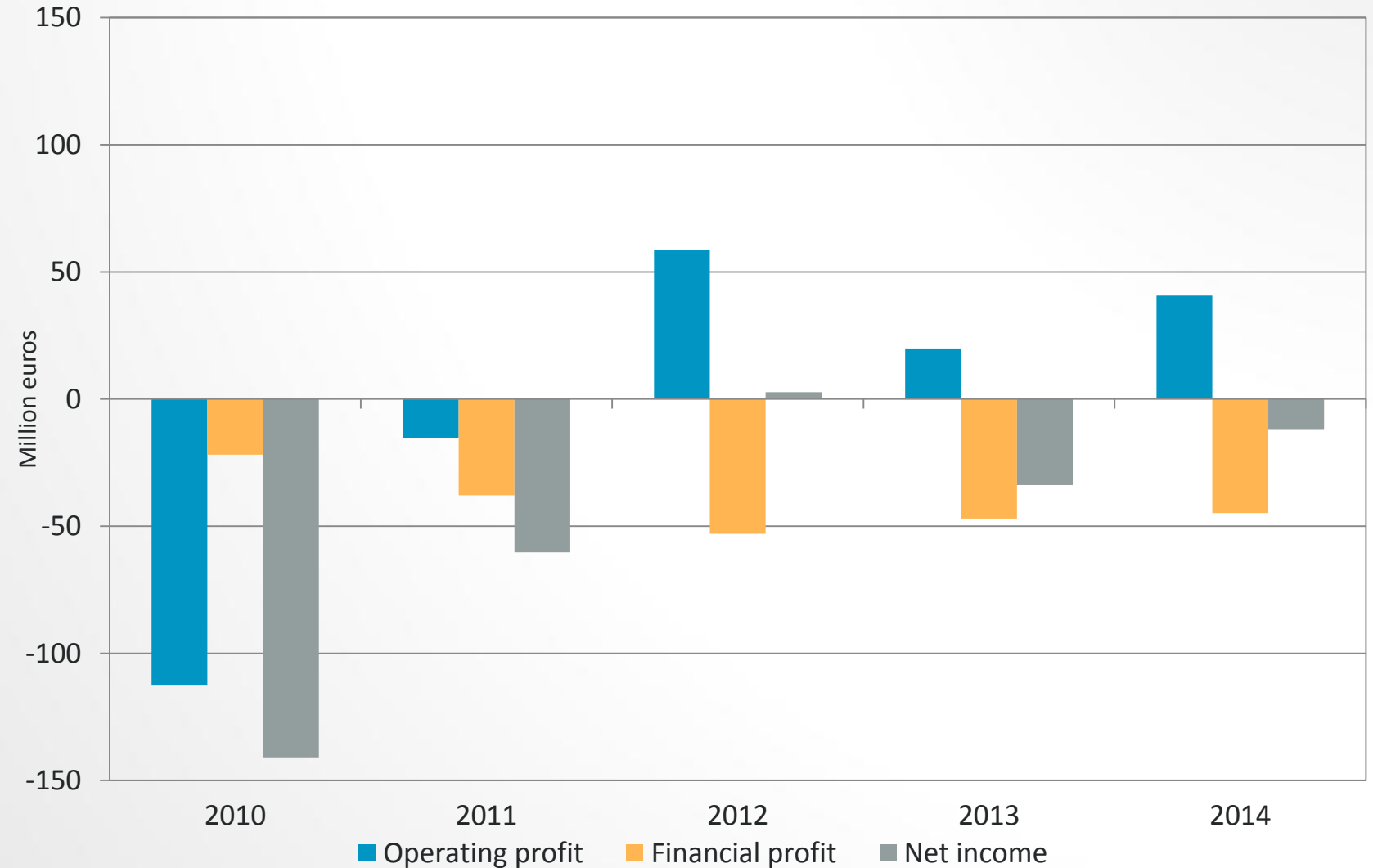
Productivity improvement in Public Healthcare Providers Network, Catalonia 2010-2014



Source: CatSalut. Central de Balanços.

Significant management efforts, minored by higher costs and financial expenses.

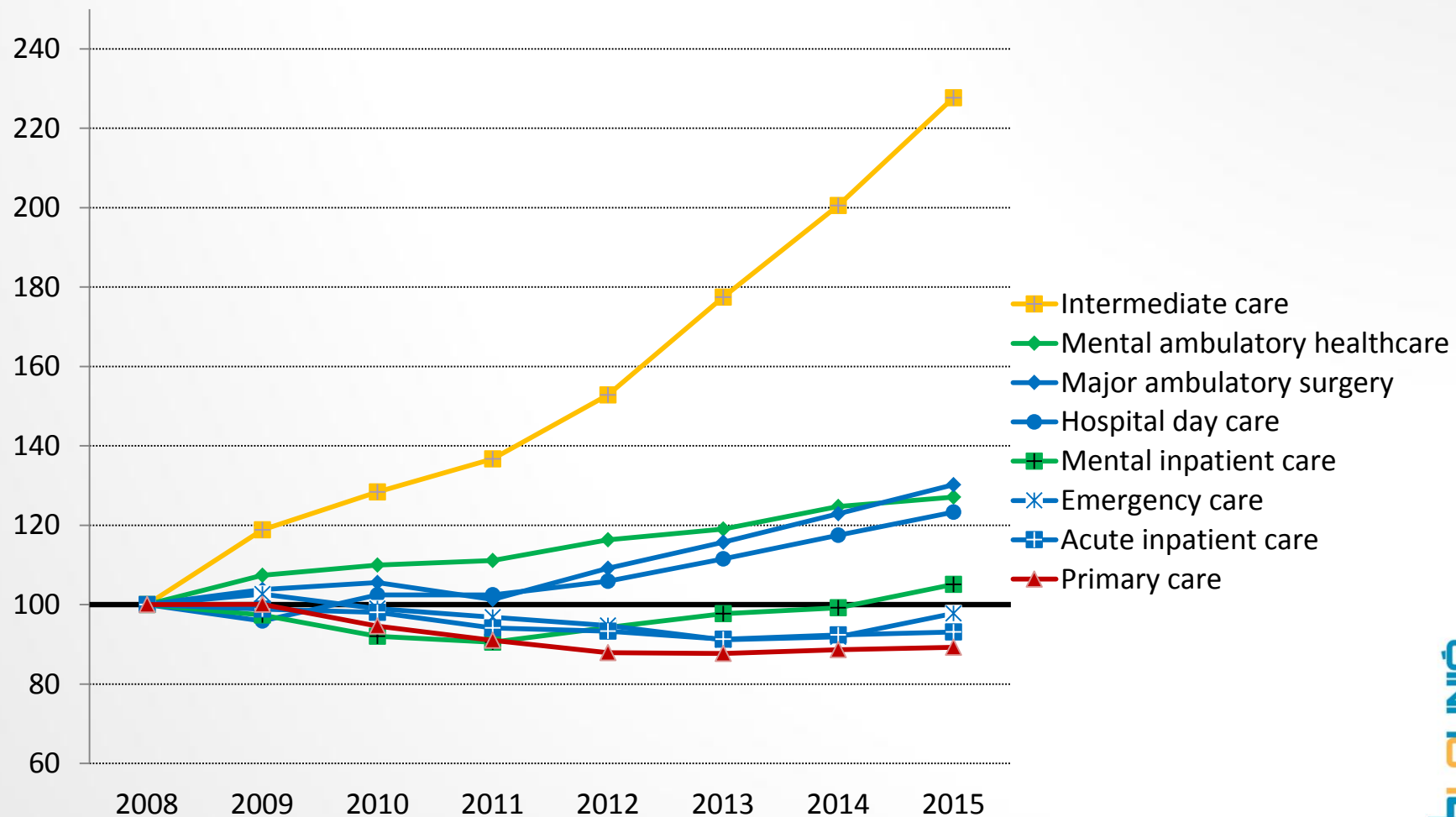
Economic Results in Public Healthcare Providers Network, Catalonia 2010-2014



Source: CatSalut. Central de Balanços.

Healthcare services production, Catalonia 2010-2015

(Base 100=2008)

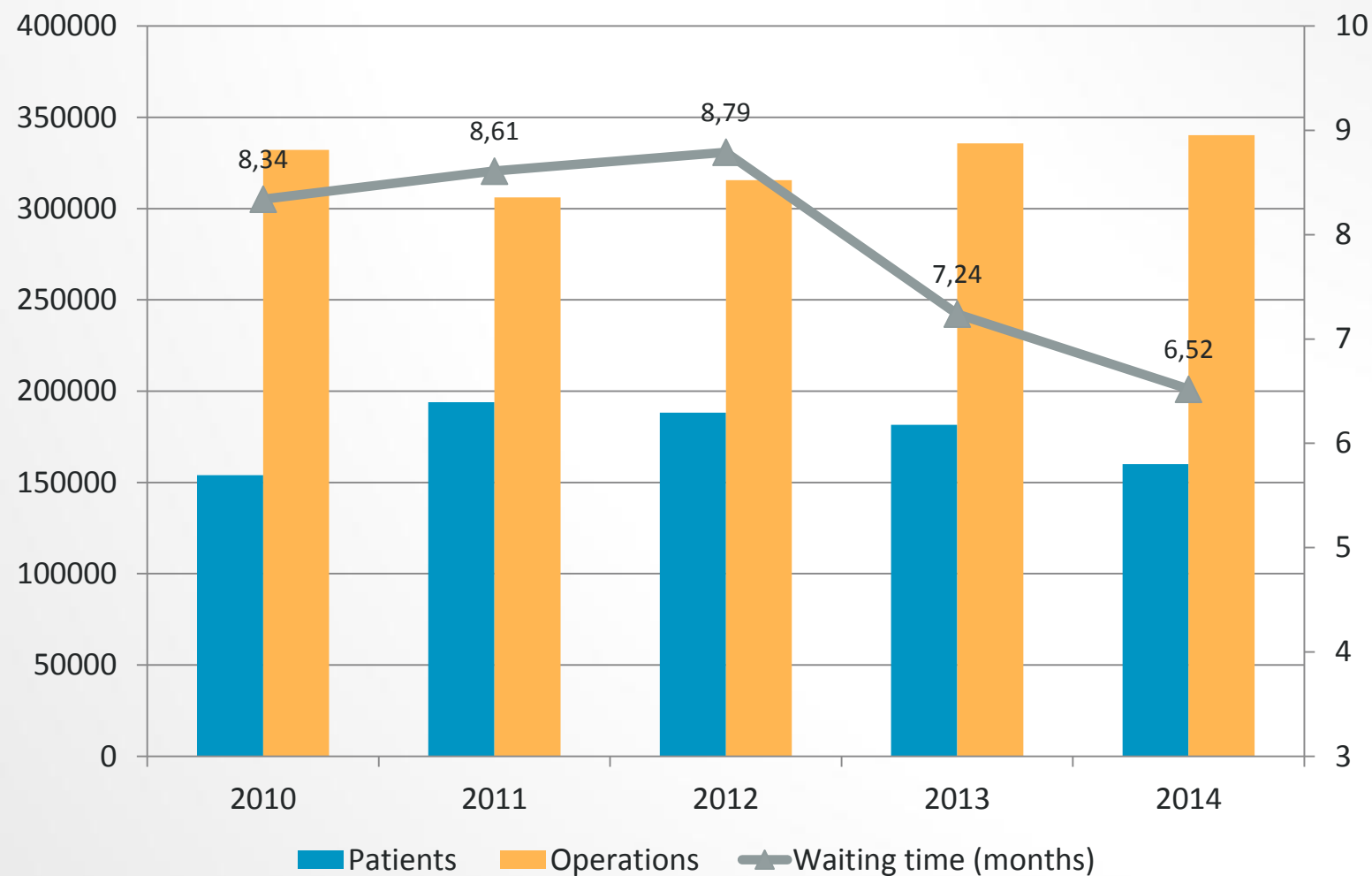


Changing population
needs, shifting
healthcare services

Source: CatSalut. Memòries d'activitat

Waiting lists for surgery in Public Healthcare Providers network, Catalonia 2010-2015

But, accessibility
worsened in the first
years of adjustments

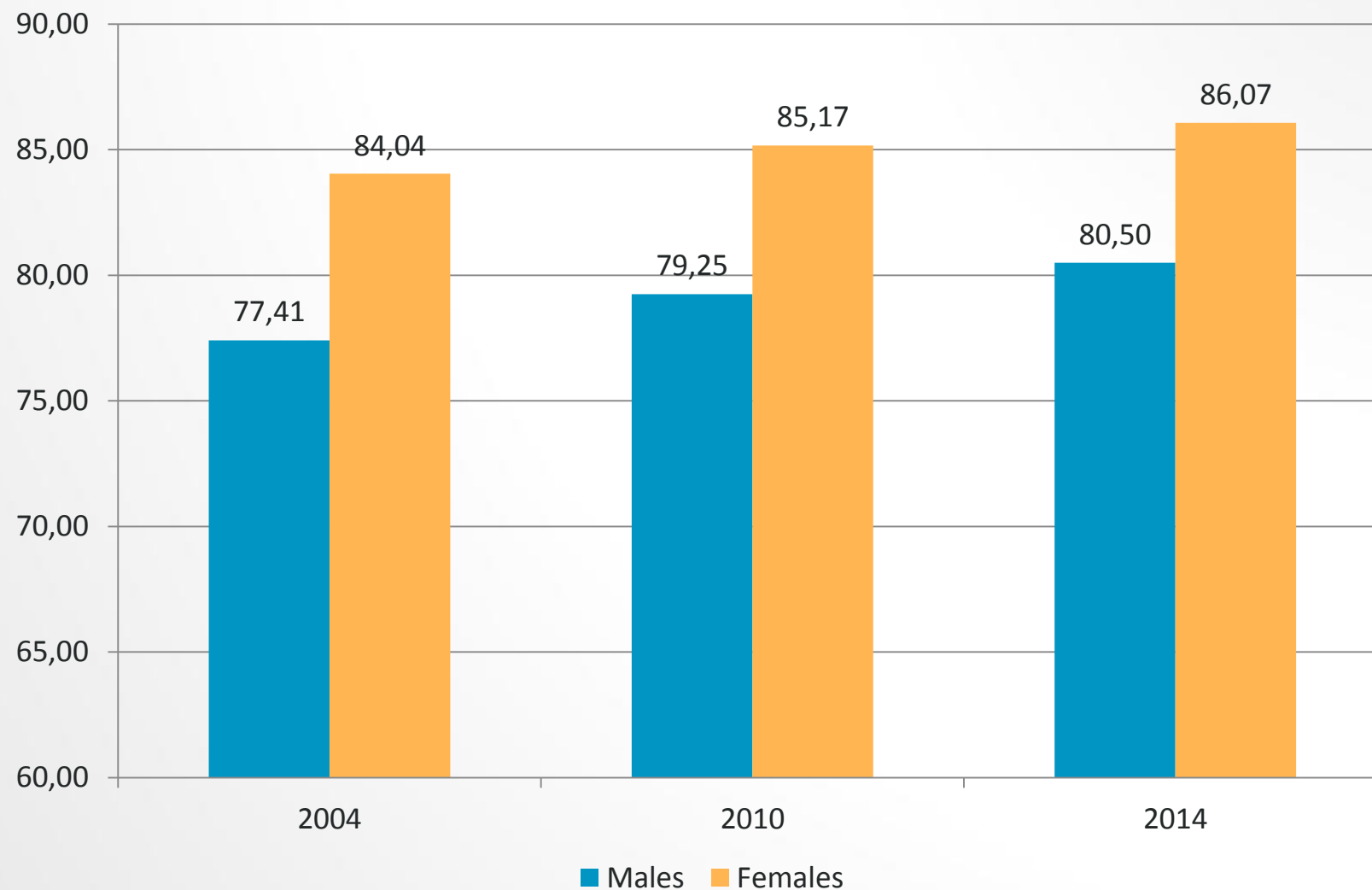


Source: CatSalut. Informe 2014 d'accessibilitat a l'activitat quirúrgica i proves diagnòstiques.

Life expectancy
among the highest in
the World.

Healthy life years at
birth: 67,92 males,
68,80 females.

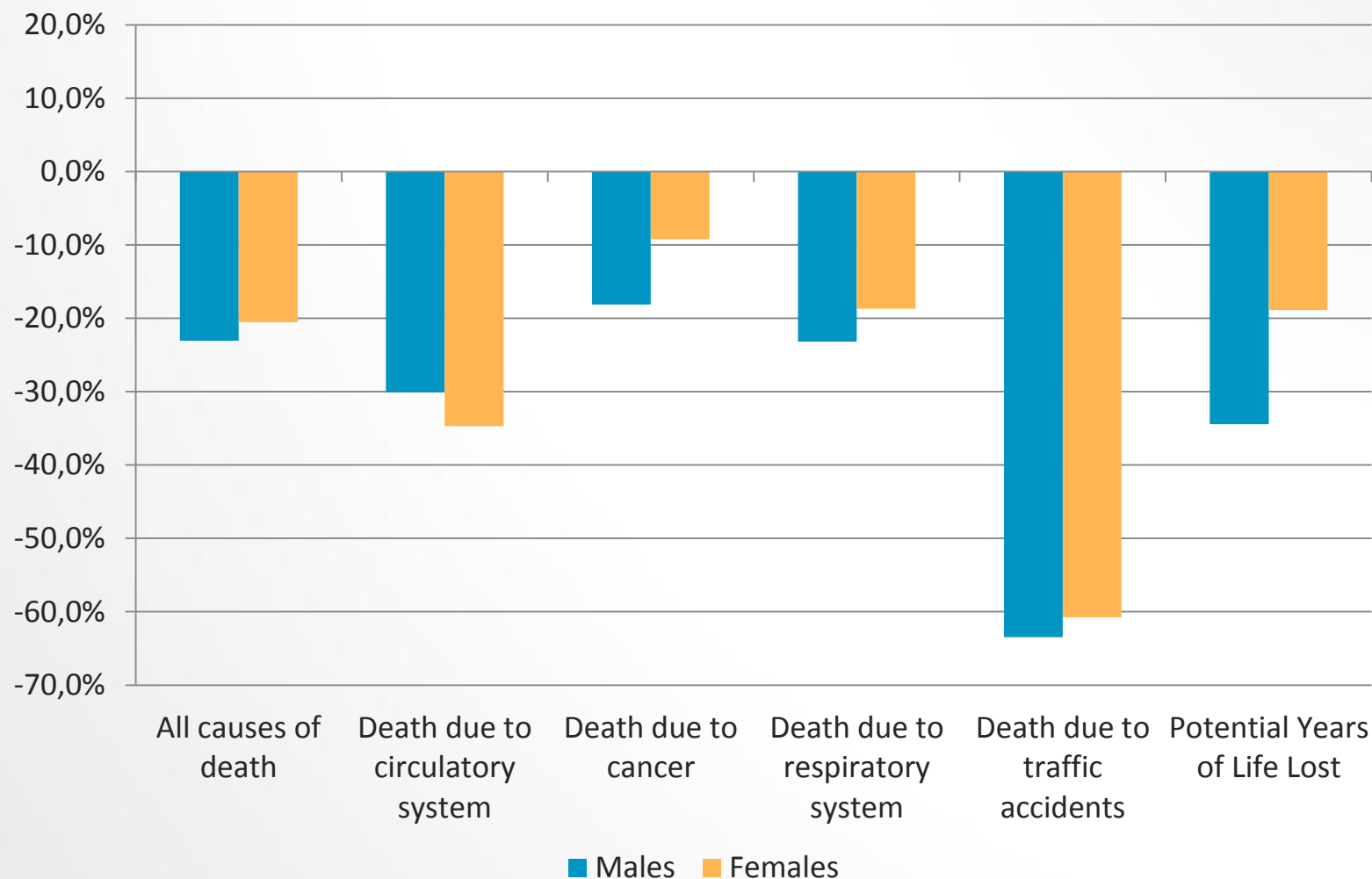
Life expectancy at birth, Catalonia 2004-2010-2014



Source: Departament de Salut.

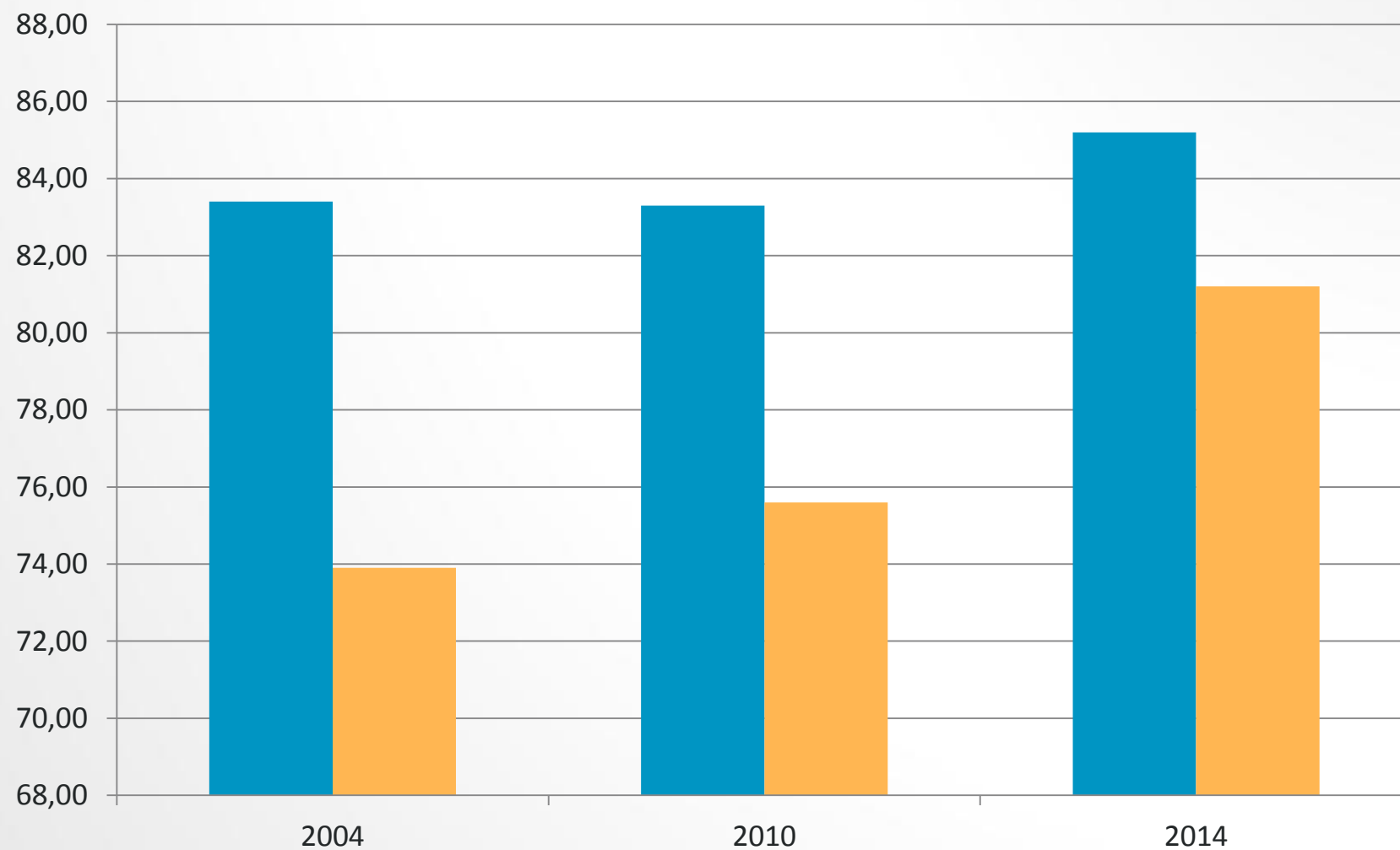
Mortality rates in all major causes of death below the European average, except for male lung and colon/rectum cancer.

Decreased mortality in Catalonia 2004-2010-2014 (standardized rates)



Source: Departament de Salut.

Self-perception of health, Catalonia 2004-2010-2014 (% people with positive perception)



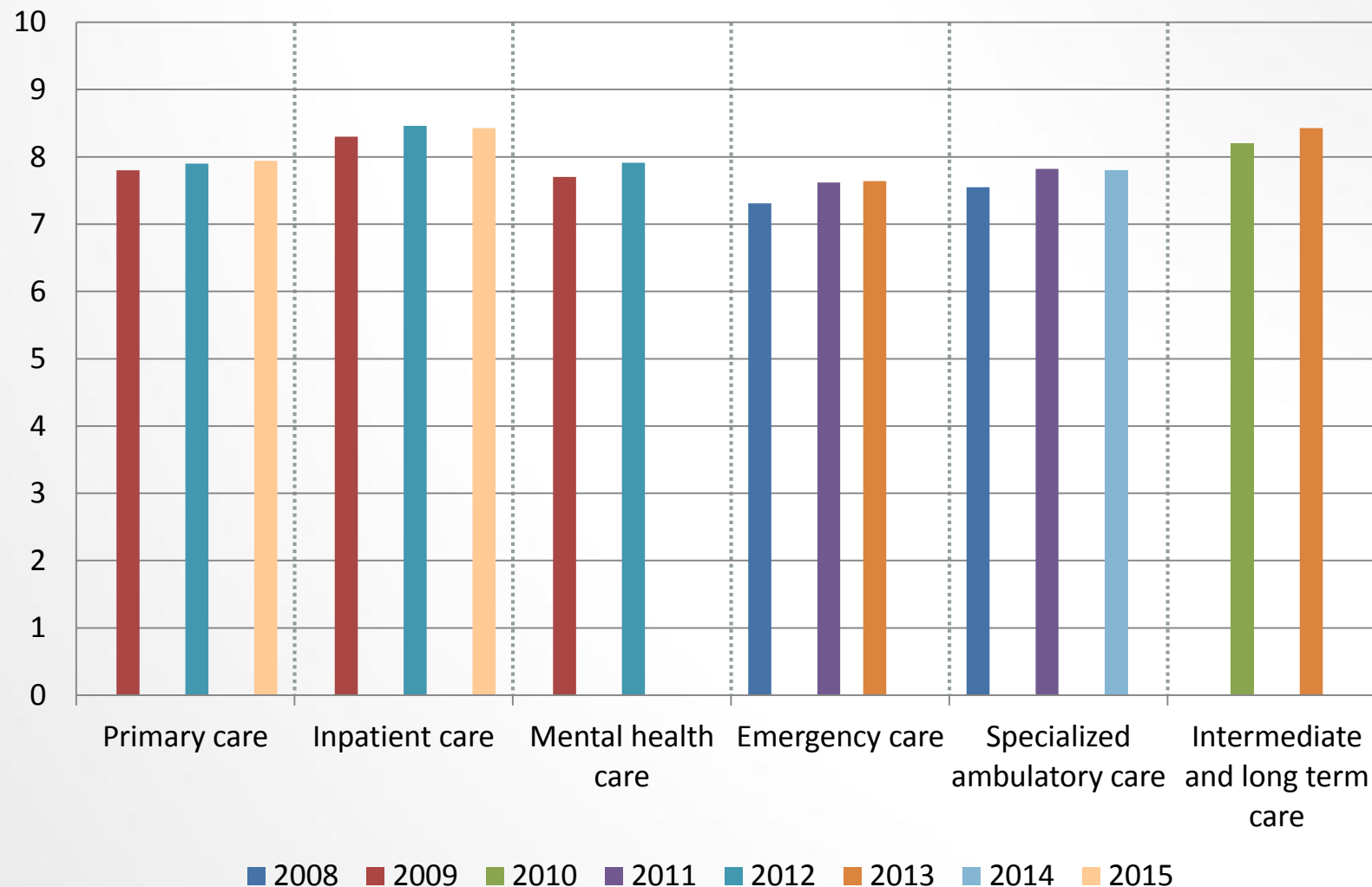
Positive perception
of health has not
been affected.

Source: Departament de Salut.

■ Males ■ Females

Healthcare services remain highly valued among Catalan citizens.

Patient satisfaction with healthcare, Catalonia 2008-2015 (0 to 10)



Source: CatSalut. Enquestes PLAENSA.

CONCLUSIONS:

- **The Catalan Healthcare Model withstood the worst period of budgetary restrictions, thanks to management efforts, professional involvement and citizens' understanding.**
- **Keystone: The adaptability of a diversified healthcare network, with autonomous management capacity and a results oriented healthcare system.**
- **But significant risks remain: low professional remunerations, deterioration of equipment (lack of investment), possible delayed effects of social crisis on health...**

THANK YOU VERY MUCH FOR YOUR ATTENTION



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