## PROGRAMME

**Tuesday, 1 November (09:00–18:30)**

09:00-09:30  **OPENING CEREMONY:** Aaron Motsoaledi, Honourable Minister of Health, Republic of South Africa

09:30-10:30  Inauguration Expo and Exhibition / Break

10:30-11:30  **Plenary:** FINANCING AND UNIVERSAL HEALTH COVERAGE: Dr. Nicolas Crisp, Freelance Consultant (South Africa) & Prof. Joan C. Lo, Member, National Health Insurance Committee, Ministry of Health and Welfare (Taiwan)

14:00-15:00  **Plenary:** GOVERNANCE AND ACCOUNTABILITY: Christopher Drexler Regional Minister for Healthcare, Science and Personnel (Styria Region (Austria))

### Concurrent Sessions (11:30–13:00)

**Special Session: WHO (AFRO): Improving quality of Care in Hospitals: A Comprehensive Information Technology Solution**

- Dr. Delanyo Dovlo, Director, Health Systems and Services Cluster, WHO (Afro)
- Dr. Gilbert Buckle, CEO, Korle Bu Teaching Hospital
- Dr. David Soti, Head of division of Health Informatics, M&E and Research
- Dr. Humphrey aramagi, Country Liaison Officer (WLOai)
- Dr. Martin Ekeke, Regional Advisor, Health Systems and Services Cluster, WHO (Afro)

**BRAZIL - ANAHP: Quality of Care and Sustainability / A Brazilian Perspective**

- Carlos Figueiredo, CEO, ANAHP
- Ary Ribeiro, Director, HCOR Hospital do Coração
- Vivien Rosso, CEO, A CCamargo Cancer Hospital
- Sidney Klajner, Vice-President, Hospital Albert Einstein

**BELGIUM: BELGIAN HOSPITAL ASSOCIATION: How to become an excellent hospital? Strategies for transformation**

- Jan Beeckmans, Director General, University Hospital Brussels
- Marc Noppen, CEO, University Hospital Brussels

**HONG KONG – HOSPITAL AUTHORITY: System improvements in Public Hospitals in Hong Kong**

- Dr. Lau Chor-Chiu, Cluster Chief Executive, Hospital Authority
- Dr. Christina Maw, Chief Manager (PCS), Hospital Authority
- Ms. Pauline Wong, Senior Manager (PR&E), Hospital Authority
- Ms. Fion Lee, Senior Manager (Q&ST), Hospital Authority

**SOUTH AFRICA: DEPARTMENT OF HEALTH: Capacity building in leadership and management for hospital managers: local and international perspective**

- Dr. Deb Basu
- Prof. Eric Buch (South Africa)
- Dr. Andrew Crichton (South Africa)
- Dr. Shadrick Mazaza (South Africa)
- Dr. Jaydip Maitra (India)

### Lunch / Expo / Posters (13:00-14:00)
Tuesday, 1 November (09:00–18:30)

Concurrent Sessions (15:00–16:30)

**Special Session – IHF UNIVERSITY HOSPITALS SIG:**
*Relationship and governance between universities and academic medical centers: A Global survey*
- Irene Thompson/Barbara Anason, Vice Chair, AMC Board of Managers, Vizient, Inc.
- Dr. Risto Miettunen, CEO, Kuopio University Hospital
- Dr. Benjamin Van Camp, Professor and Former Dean, University Hospital Brussels, Rector and Former President, Board, University Hospital Brussels
- Dr. Paul Dugdale, Assistant Professor, Australian National University, Chairman, Australian Hospital & Healthcare Association
- Dr. Aki Linden, CEO, The Hospital District of Helsinki and Uusimaa
- Salim Hasham, Vice President, Health Services, Aga Khan University
- Dr. Juha Kinnunen, Professor, University of Eastern Finland (UEF)

**TAIWAN – TAIWAN HOSPITAL ASSOCIATION:**
*Delivering Inclusive Smart Health Care by Innovative and Comprehensive e-Health System*
- Dr. Hung Jung Lin, Deputy Superintendent, Chi Mei Medical Center
- Prof. Shu Wen Chang, Vice Superintendent, Far Eastern Memorial Hospital
- Miss Chao Yen Wu, Nursing Informatics Manager, Chang Gung Memorial Hospital
- Mr. Peter WU, General Manager, ASUS Cloud Corporation

**USA: AMERICAN HOSPITAL ASSOCIATION & AMERICAN COLLEGE OF HEALTHCARE EXECUTIVES:**
*Innovative responses: Making care equitable and accessible*
- Jim Skogsbergh, President & CEO, Advocate Health Care
- James H. Hinton, President & CEO, Presbyterian Healthcare Services
- Edward H. Lamb, Division President, Western Division, IASIS Healthcare

**SOUTH AFRICA – HOSPITAL ASSOCIATION OF SOUTH AFRICA**
*PARALLEL FREE PAPER*

Break / Expo / Posters (16:30-17:00)
PROGRAMME

Tuesday, 1 November (09:00–18:30)

Concurrent Sessions (17:00–18:30)

Special Session – HEALTH PARTNERSHIPS: Engaging professionals: The importance of institutional partnerships
Charlie Evans, FACHE, President, International Health Services Group

SPAIN: UNIO CATALAN D’HOSPITALS: Transforming organization’s structures to improve health outcomes during a period of financial constrain
Anna Riera, Membership Director, Unió Catalana d’Hospitals
Josep Fusté, Economical Analysis, Studies and Prospection, Unió Catalana d’Hospitals
Joan Maria Ferrer, Consultancy Director, Fundació Unió FUCH
Chief Medical Officer, Althaia, Xarxa Assistencial de Manresa

PHILIPPINES: PHILIPPINE HOSPITAL ASSOCIATION: The Philippine experience in growing leaders: what we have, where we want to go and what it means to the country’s healthcare

JOINT COMMISSION INTERNATIONAL: Innovations in quality and safety evaluation in health care organizations
Dr. Paul Chang, Vice-President, Accreditation, Standards and Measurement, Joint Commission International
Dr. Jimi Coker, Group Clinical Adviser, Lagoon Hospitals, Nigeria
Salma Jaffer, Chief Nursing Officer, Aga Khan University Hospital, Pakistan

SOUTH AFRICA – DEPARTMENT OF HEALTH: Use of health technology for delivery of innovative health care
Dr. E Kenoshi, CEO, Steve Biko Academic Hospital, South Africa
Dr. David Tivey (Australia)
Dr. Lebbe, Leratong Hospital (South Africa)
DB Mueller, South Africa

Special Session: INVESTOR-OWNED HOSPITALS (By invitation only)
PARALLEL FREE PAPER

Welcome Receptions (19:30)