A healthcare and social care model

of all people

for all people

LA UNIÓ
Associació d'Entitats Sanitàries i Socials

Initiative and collaboration in the healthcare and social care system

of the civil society

Before there was such a thing as public healthcare, a number of organizations stemming from the civil society endeavored to provide care to people and offer a public service.

When the public healthcare system was created, the Catalan government harnessed the existing resources offered by these organizations throughout the territory, and the value of its professionals.

The push to create a universal, public system, alongside the experience, knowledgeability and management skills of the civil society organizations, have earned the Catalan healthcare system its place among the best in the world.

The Catalan civil society, through the various organizations that make up the social care and healthcare system, continues to collaborate to provide innovative and progressive solutions, and offer the best possible care to all people.

Our goal: the health and well-being *of all people*

Universal Declaration of Human Rights (1948)
Everyone has a right to a standard of living adequate for their health and well-being.

World Health Organization (1948)
The right to health includes access to timely, acceptable, and affordable healthcare of appropriate quality.

Charter of Fundamental Rights of the European Union (2000)
Everyone has the right of access to preventive healthcare and the right to benefit from medical treatment.

Spanish Constitution (1978)
It is recognized the right to the protection of health.

General Healthcare Act (1986)
Public healthcare will be made available to the Spanish population. Access to healthcare and its benefits will be provided in conditions of effective equality.

Dependence Act (2006)
Right to the enabling of individual autonomy, and right to assistance for people in a situation of dependence.

Catalonia, a healthcare model *of quality and integrated*

Statute of Autonomy of Catalonia (2006)
Everyone has the right to free, equal access to the healthcare services of the public system.

Everyone has the right to equal access to the benefits of the social services network of the public system.

Healthcare Act of Catalonia (1990)
Universalization of healthcare services to all the residents of Catalonia.

Equalization and leveling of territorial or social inequalities concerning the provision of healthcare services.

Social Services Act of Catalonia (2007)
Universal access to the system of social services to effect social justice and promote the well-being among the whole of the population.

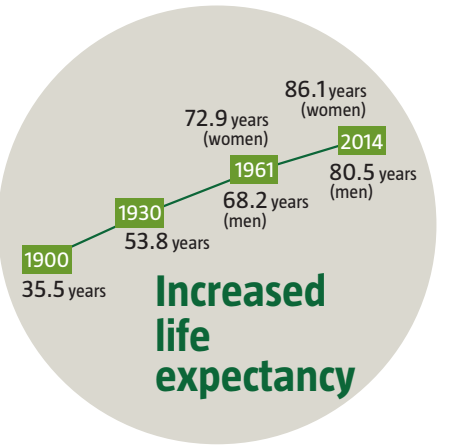
Universal access to healthcare services

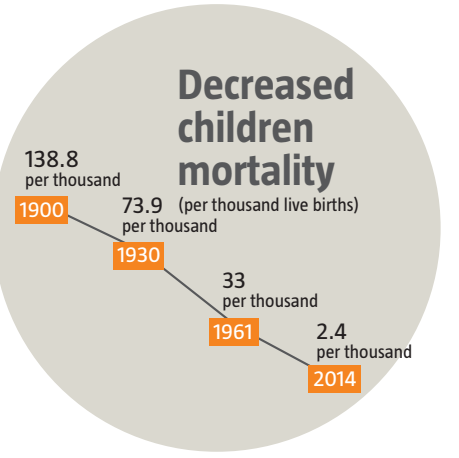
100%
of the population has public healthcare coverage

25%
also has a private health insurance

Countries with universal healthcare systems

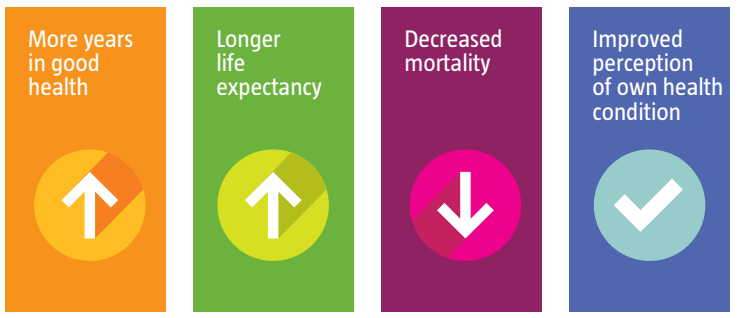
A century of improved health





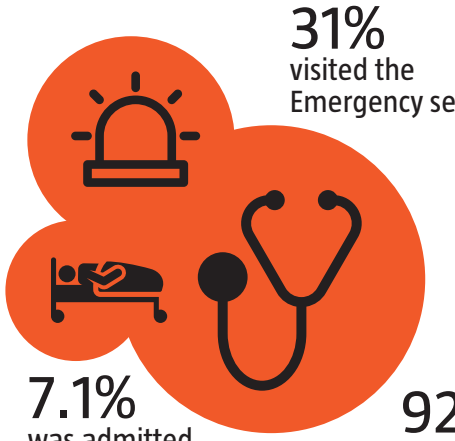
Our health today

Positive results in relation to other countries



Utilization of health services in the last year

91.2% is satisfied with the healthcare services

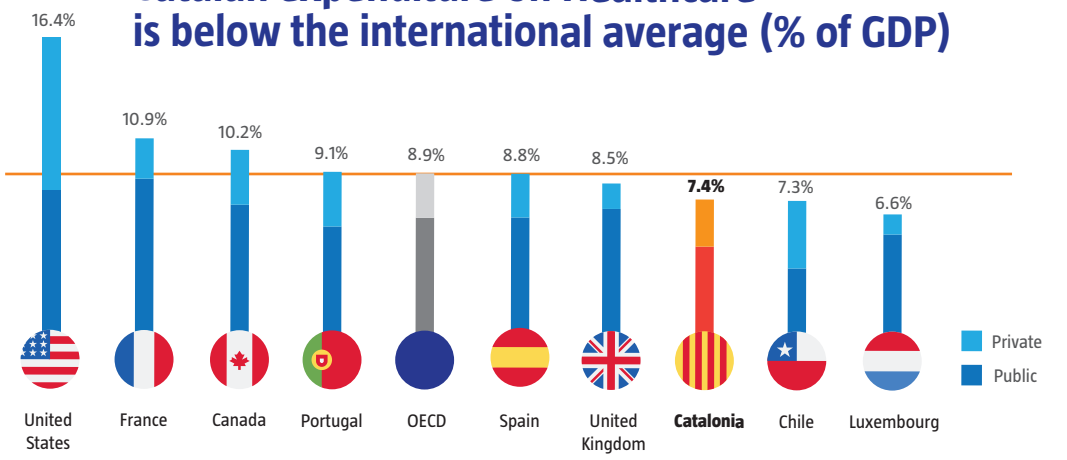


Expenditure on health

1/3 of the Catalan government's budget is spent on Healthcare

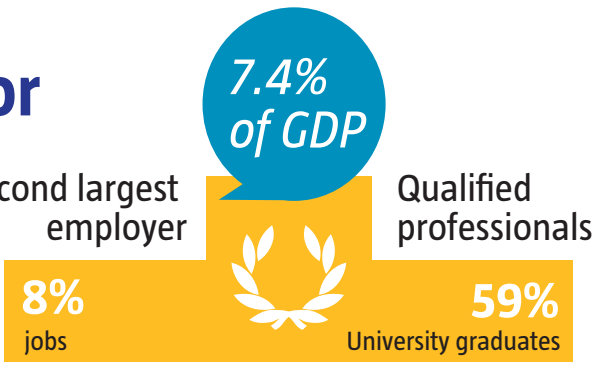
1,145 € public funding per year and per person

Catalan expenditure on Healthcare is below the international average (% of GDP)

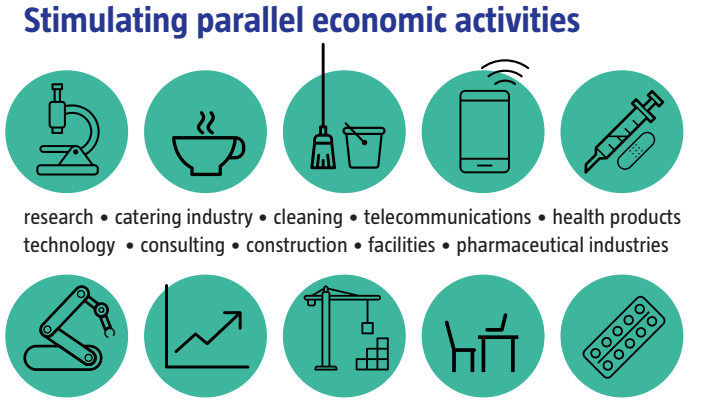


A dynamic, leading sector

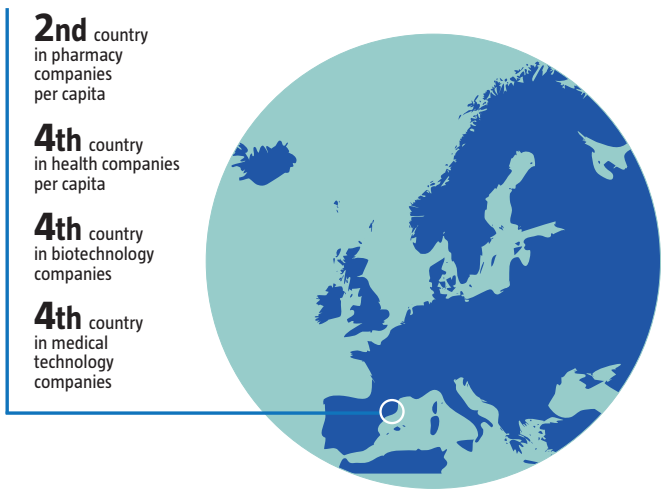
Creating value



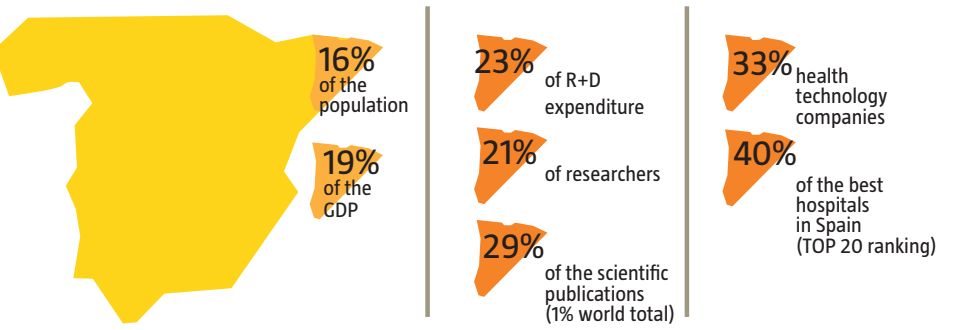
Stimulating parallel economic activities



Catalonia is one of the leading countries in Europe in entrepreneurship in life and health sciences



Leader in research, technology, and quality



Catalonia has developed its own model of social services and healthcare, and has become an international reference in initiatives such as palliative care.

The main association of organizations offering healthcare and social services

Areas of activity of our members

- Primary care
- Specialized care
- Long-term care
- Mental health-care
- Diagnostic services
- Rehabilitation
- Attention to dependent people

19% operating in the private sector

112 members
- **8** religious orders
- **34** foundations
- **22** publicly-owned
- **10** associations
- **2** mutual insurances
- **36** commercial

(Associated organizations as of December 14th 2017.)

60,000 professionals

462 centers
- **56** hospitals
- **138** mental health
- **73** dependence
- **69** long-term care
- **60** others

From **1975**, the **platform** of healthcare organizations

29 collaborating associates (other companies related to the sector)

81% of our members provide health-care and social services to the **public healthcare system**

From **1995**
Fundació La Unió
Research
Knowledge
Studies
Advice
Good practice
Benchmarking

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La Unió

For the people, and the healthcare and social care system

Quality and sustainability

We stand for the people's right to healthcare and social care with high quality standards and guarantees for the future.

Collaboration

We collaborate with the autonomic and local health administrations in planning the resources to meet new health and social care needs of the population.

Knowledge

We promote knowledge among the professionals of complex organizations, and we offer coaching to the expert managing teams that run them.

358 annual coaching activities
212 in-house
146 on-line

35,000 professionals coached

Efficient management and corporate social responsibility

To ensure quality results and an efficient economic management, we stand for the autonomy of each center, for transparency, and for accountability.

Labor framework

Alongside the workers and their representatives, we strive to create a stable, mutually agreed labor framework (collective bargaining).

- **8** public healthcare labor agreements
- **9** private healthcare labor agreements
- **5** home-care labor agreements
- **2** social health-care labor agreements

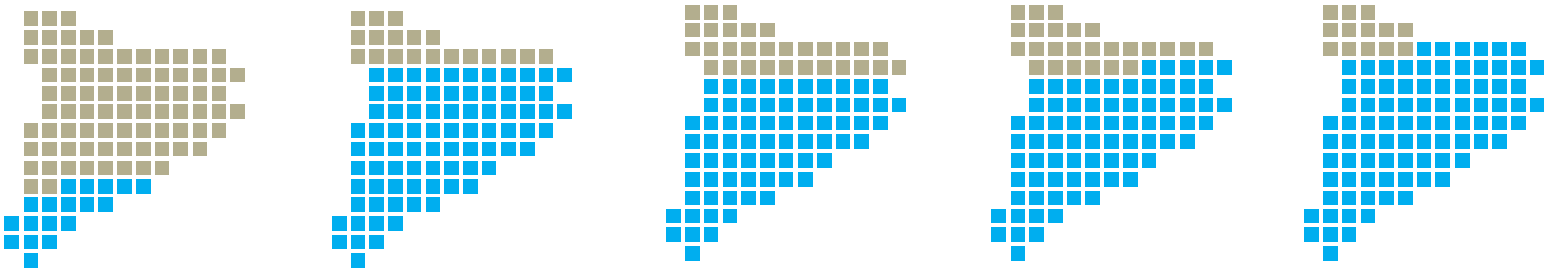
International awareness

We explain our healthcare and social care model to the world, and learn from the experience of other countries.

We participate and collaborate with:

Fundació La Unió · Fundació Unió Catalana d'Hospitals · AES Asociación de Economía de la Salud · Cercle de Salut · Cercle d'Economia · Club Excelencia en Gestión · Col·legi d'Economistes de Catalunya · Coordinadora Catalana de Fundacions · ESADE ESADEgov-Centre de Governança Pública · Foment del Treball Nacional · Forética · UN Global Compact · International Hospital Federation · obertament per la salut mental, dóna la cara · OEHSS · sedisa sociedad española de directivos de la salud · Societat Catalana de Mediació en Salut · TIC Salut Social · ucf Unió Consorci Formació

Most of the activity of the public healthcare system takes place in centers and organizations that are members of La Unió



Centers members of La Unió

Primary care
18% of the Primary Care Centers (CAP)
1 out of 5 people attended

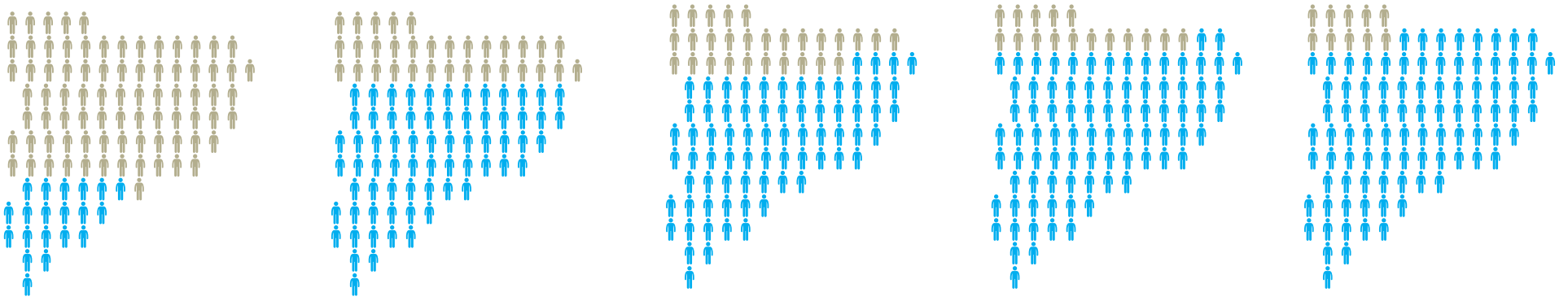
Hospital care
81% of the hospitals
2 out of 3 people admitted

Long-term care
70% of the long-term care centers
3 out of 4 people admitted

PADES home-based palliative care support
75% of the PADES
4 out of 5 people attended

Mental health
87% of the mental health centers
9 out of 10 people attended

Activity of La Unió members



FÒRUM ASSOCIATS COL·LABORADORS LA UNIÓ
Associació d'Entitats Sanitàries i Socials

Collaborating associates

from health and social sector

The Collaborating Associates Forum is a space through which La Unió strives to encourage participation, and has become a platform for innovation and networking for companies providing goods and services delivering solutions to healthcare and social care organizations.

Furthermore, the Forum is a meeting point to share know-how, experiences, and news, through work meetings, technical panels, and seminars.

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MESSER
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sayoscarrera global IT engineers
sodexo Fer de cada dia un dia millor
T-Systems
UBICUE salud
VEOLIA
vodafone

(Collaborating associates as of December 14th 2017.)

Our healthcare and social care organizations

and their long tradition

These historical organizations –stemming from the civil society— are part of La Unió, the most important association of social and healthcare organizations in Catalonia.

The earliest poor relief organizations

In the Middle Ages, a time of famine and epidemics, Christian charity fostered the provision of hospitals to attend and protect pilgrims, travelers, the poor, the sick, and the destitute. These hospitals were built in the vicinity of monasteries and churches, always under their spiritual council. Between the 15th and the 18th centuries, the first civil hospitals appeared, associated to religious communities and leading figures of the civil society, who bequeathed their estates to these charity institutions.

ACEA

aceba
AUTOGESTIÓ EN SALUT

EAP Albera Salut
EAP Alt Camp Oest
EAP Dreta Eixample
EAP Osona Sud-Alt Congost
EAP Poble Sec
EAP Sardenya
EAP Sarrià Vallvidrera Les Planes
EAP Vallcarca-Sant Gervasi
EAP Vic
EAP Muralles Salut
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Fundació Vidal i Barraquer

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Adesma Fundació Servei de Tutela
Alzheimer Catalunya Fundació Privada
Associació de Familiars de Malalts d'Alzheimer de Barcelona (AFAB)
Associació Fadesia
Fundació Aprodisca
Fundació Jaume Batlle Bigas
Fundació Nostra Senyora dels Àngels
Fundació Privada Jeroni de Moragas
Fundació Privada Provellesa Autònoma (Provea)
Fundació Privada Sant Jordi de Catalònia
Fundació Privada Tutelar Acidh
Fundació Privada Tutelar Ampara
Fundació Privada Tutelar del Ripollès
Fundació Privada Tutelar Família i Societat de Sabadell
Fundació Privada Tutelar Santa Clara
Fundació Privada Tutelar Santa Maria de Comabella (Ampans)
Fundació Santa María de Pontevedra
Fundació Tutelar de l'Anoia
Fundació Tutelar de l'Empordà
Fundació Via-Guasp per a la Tutela del Malalt Mental
La Tutela, Fundació Privada Catalana Tutelar
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CETIR
ASCIRES

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CLÍNICA DIAGONAL

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Clínica Girona

CLÍNICA GUADALUPE

CLÍNICA SALUS INFIRMORUM

CLÍNICA DE PONENT

COMUNITAT TERAPÈUTICA DEL MARESME
SERVEIS SALUT MENTAL

CAPSBE
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CONSORCI DEL Laboratori Intercomarcal
Alt Penedès, Anoia i Garraf

CLÍNIC BARCELONA
Hospital Universitari

CHV CONSORCI HOSPITALARI DE VIC

CONSORCI SANITARI de l'Alt Penedès

consorci sanitari de l'anoia

CST
CONSORCI SANITARI DE TERRASSA

CONSORCI SANITARI garraf

Consorci Sanitari Integral

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Centre Formació Prevenció
Centre Higiene Mental Nou Barris
Centre L'Alba
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Fundació Joia
Fundació Lar
Fundació Malalts Mentals de Catalunya
Fundació Nou Barris
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A nascent territorial healthcare model in the early 20th century

From 1915, the Mancomunitat first, and the Republican Generalitat later, pushed for a program of refurbishment and improvement of the existing hospitals and health centers, and the building of new facilities –often in collaboration with the townships and villages— and always bearing in mind the realities of county demarcations. At the same time, the business community and the social forces promoted mutual aid schemes and cooperatives for labor and health protection. Little by little, a diverse healthcare system emerged, reaching throughout the country. However, it wasn't yet available to everyone.

Large Social Security centers during the Franco era

After the war, the Social Security system was implemented. The Spanish State built the great provincial hospitals of Barcelona (Vall d'Hebron, Bellvitge, and Badalona), Lleida, Girona, Tarragona, and Tortosa, although the great historical civil society hospitals still provided a great deal of the healthcare activity. At the end of the dictatorship, the state's Social Security system still provided only 20% of the hospital beds. The rest belonged to foundations, mutual aid organizations, religious orders, the Red Cross, private organizations, and the local administrations.

Quality care for everyone in centers of diverse ownership

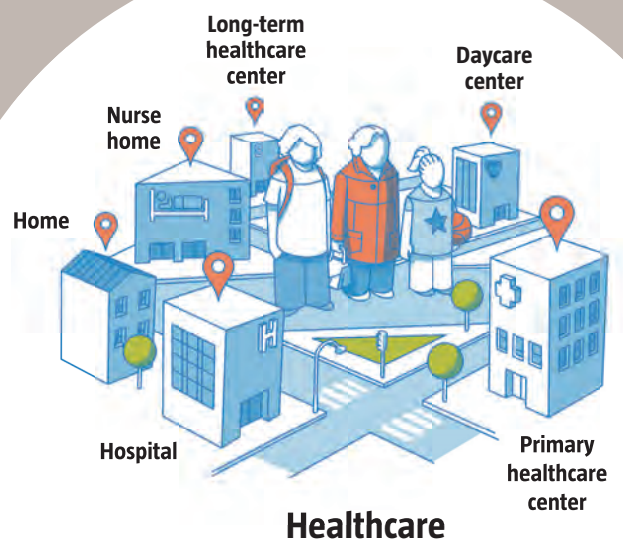
When Catalonia regained its self-rule in the 1980's, the Catalan government defined its own public health system, with universal access. Hospitals were modernized, new county hospitals were projected, and the Network of Hospitals of Public Use was created (XHUP), integrating some 70 centers of diverse ownership across the country. A public, comprehensive system which would then spread to primary care, social healthcare, and mental health. Many of these and other centers can be accessed privately or through health insurances. All these private and public resources, and our health results, put Catalonia among the leading countries in the world in terms of the quality of its healthcare.

(December 14th 2017.)

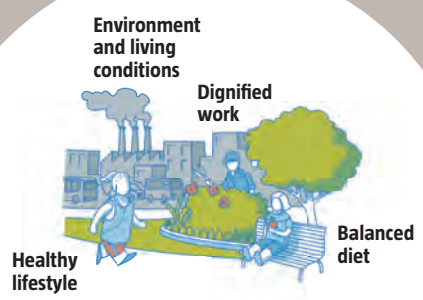
At La Unió, our aim is to help define the future healthcare model

with our members

Multidisciplinary teams of professionals focused on people

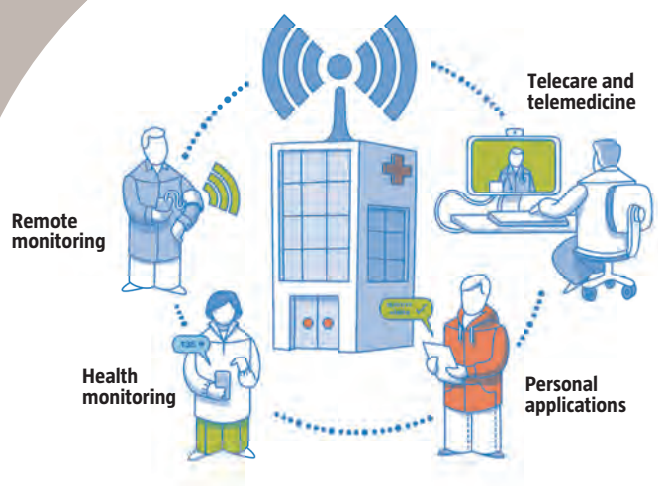


Healthcare and social services near for everyone

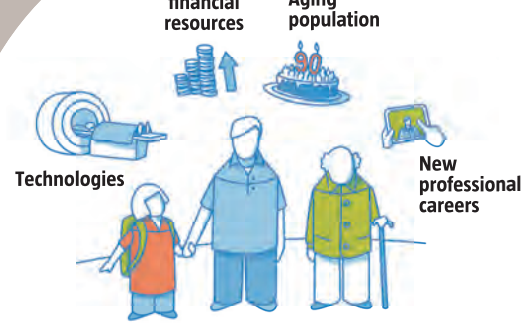


Offering our input on every aspect concerning health

Health is a right, and it is our duty to preserve it



Fostering new technologies to improve healthcare and social care



Tackling the challenges of our healthcare and social care models

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A health and social care model of all people to serve all people

With the collaboration of ARCASA serveis de restauració · ISERN · mémora · mémora Fundación

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