

Transforming organization's structures to improve health outcomes during a period of financial constrain

From healthcare sector, through a health providers organization to healthcare providers: a collaborative effort.



Addressing the Challenge of Patient-Centered Care and Safety

2016 **IHF DURBAN**
40th World Hospital Congress

HEALTHCARE SYSTEM STRUCTURE

Population covered:
7.553.655 inhabitants
Life expectancy at birth:
Men 80,3 - Women 86,0
Population older than 65: 18%

Organization: Beveridge model, national healthcare system
(tax funded, universal coverage mixed public and private healthcare providers)
Health expenditure:
8% GDP (5,5% public system)

Beds 13.297
PC Teams 369
748.568 discharges/year (public)
Acute care discharges ratio
9,8/100 inhabitants.
11.000.000 out-patient visits/yr.

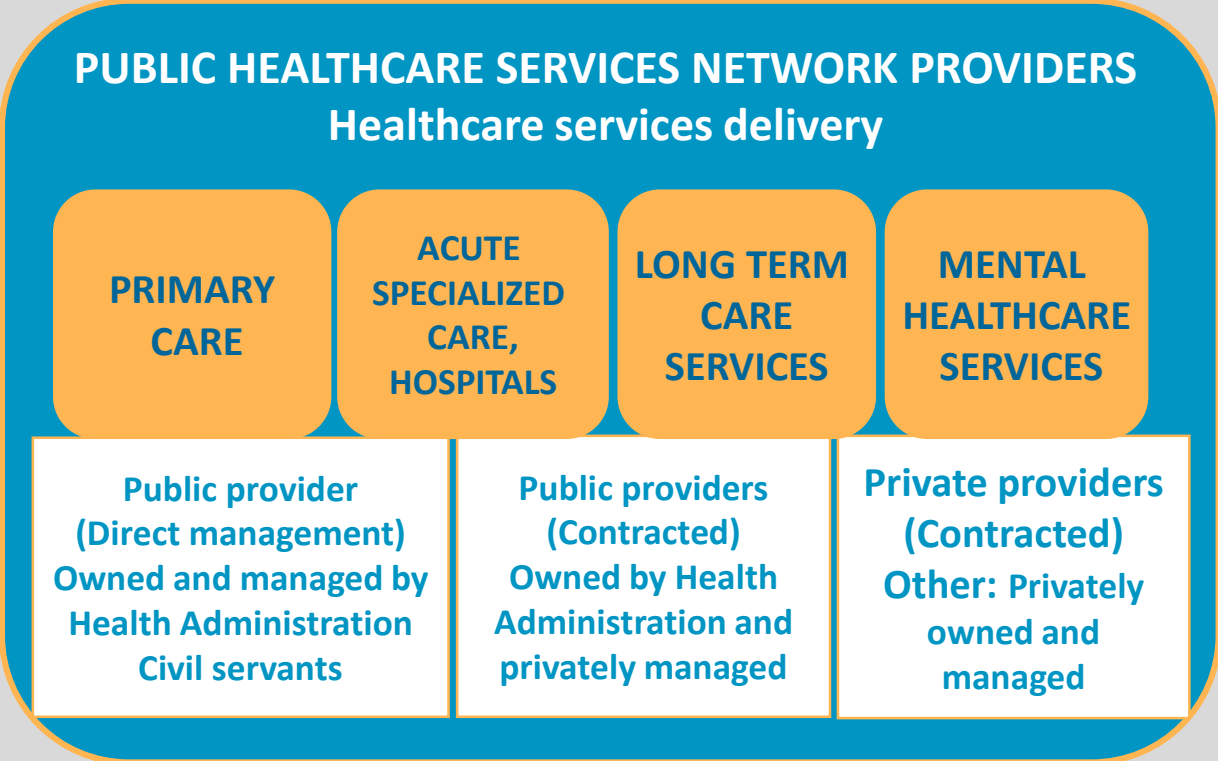
Public budget for health:
8.500M€ - 1.120€ per capita

HEALTH MINISTRY: health policies, planning, regulation, accreditation, financing

PUBLIC HEALTH AGENCY:

Public Health Policies. Health in all policies

CATALAN HEALTH SERVICE
Contract, purchasing, allocating resources
Contract results evaluation



AQuAS
(Quality and Healthcare Evaluation Agency)

Accountability
Results
Open government

HEALTHCARE SYSTEM STRUCTURE

PROJECTS promoting quality and efficiency of healthcare system:

- Monitoring healthcare system
- Health big data management
- Health Management innovation
- Healthcare providers outcomes benchmark
- Healthcare providers economical results benchmark
- Research promotion, translational
- Health Technology evaluation
- Pharmacy

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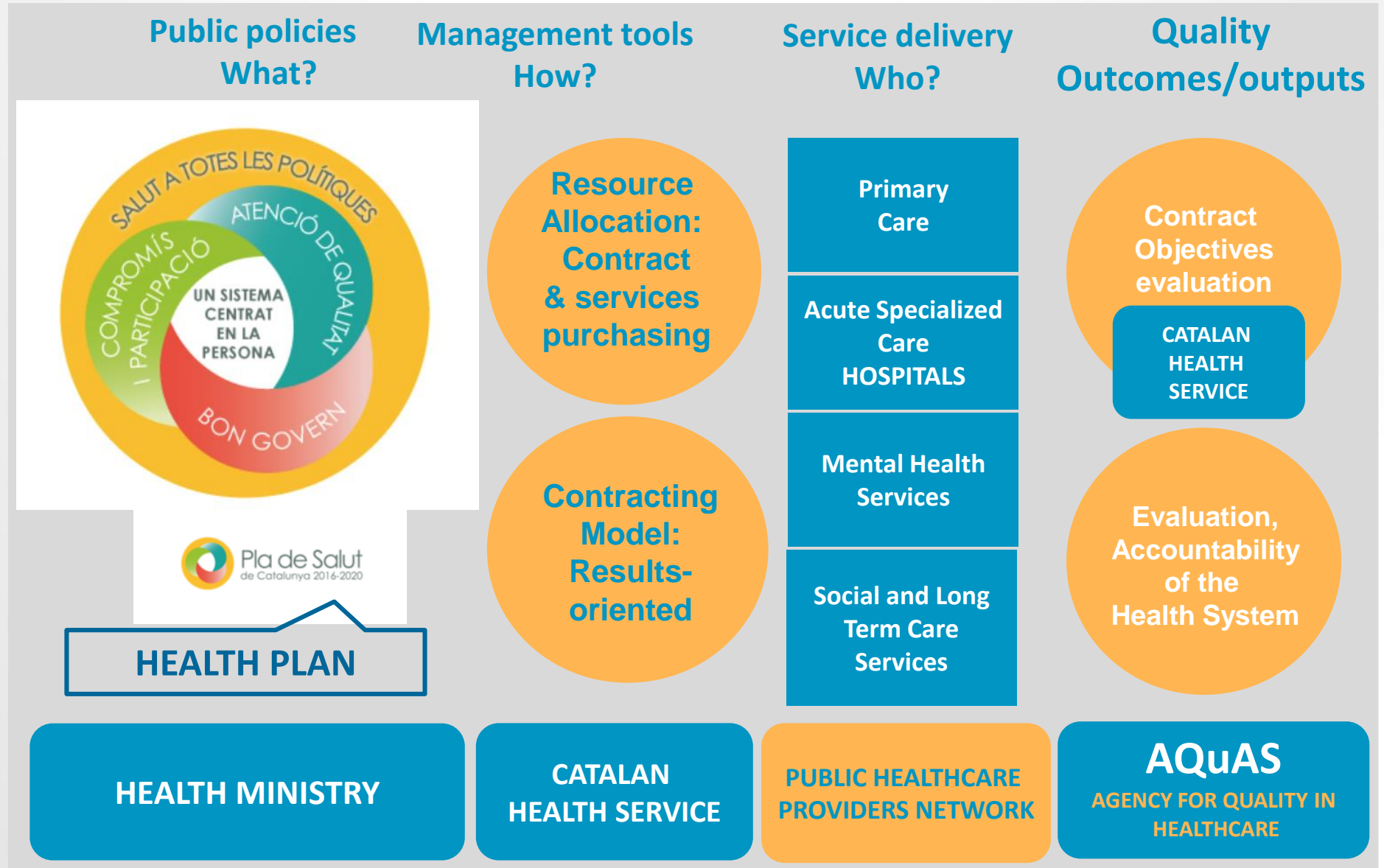
AQuAS PROJECTS



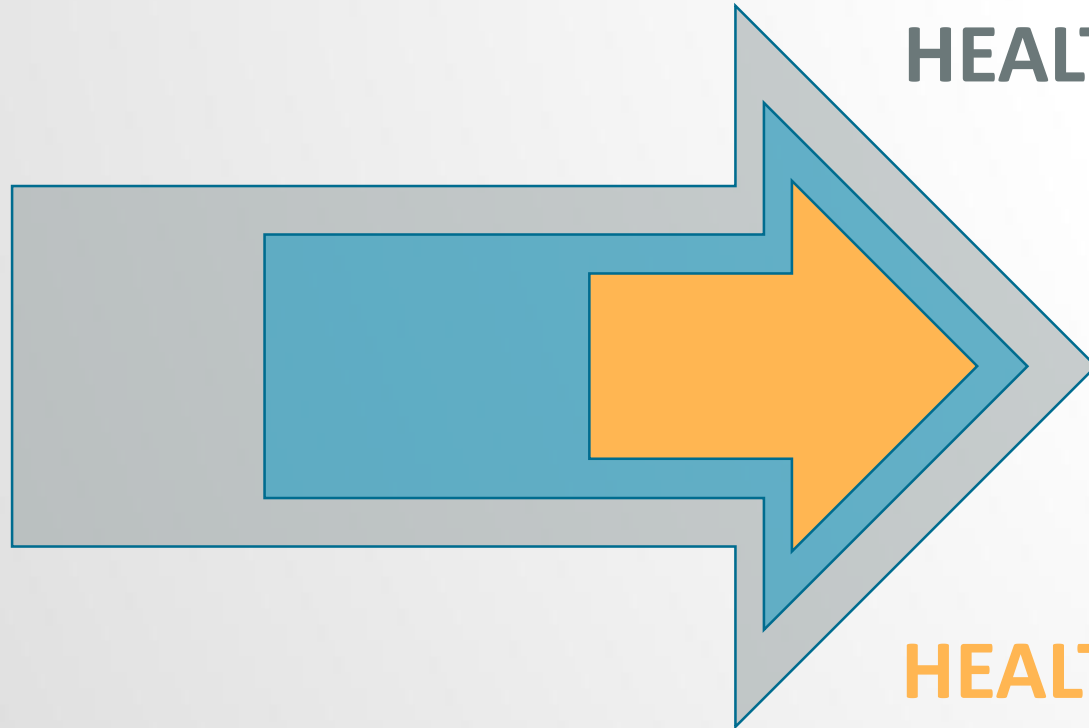
HEALTHCARE SYSTEM ORGANIZATION

**HEALTH PLAN,
HEALTH OBJECTIVES 2020.**
Main focuses:

1. People-centered model
2. Professional commitment
3. Public Health policies
4. Accessibility and resolution
5. Drugs policy
6. Chronicity and integrated health and social care
7. Promoting research
8. Excellence and Safety
9. Evaluation and transparency, accountability
10. Digital Health
11. Territorial Integrated care
12. Interdepartmental policies



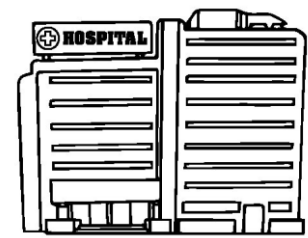
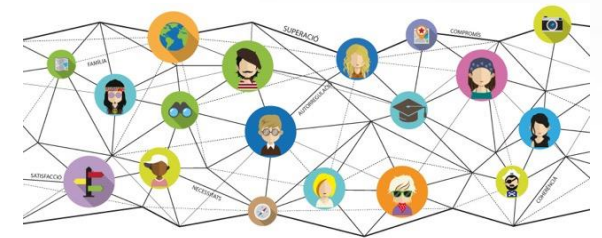
ADAPTING TO PUBLIC FUNDING CONSTRAINTS: different responses



HEALTHCARE SECTOR

HEALTHCARE PROVIDERS ASSOCIATION

HEALTHCARE PROVIDERS



Different agents

Health administration
Healthcare providers

Different functions

Health Policies
Healthcare services provision

Same goals: best results

- AS A HEALTHCARE SYSTEM:
 - Adapt to public prices
 - Integration and healthcare reorganization
 - Professional commitment
 - Healthcare results preserved

- AS HEALTHCARE PROVIDERS NETWORK
 - Benchmarking initiative, compare to
 - Identify best practices
 - Purchasing efficiency, scale economy
 - Share best practices
 - Employees conditions negotiation

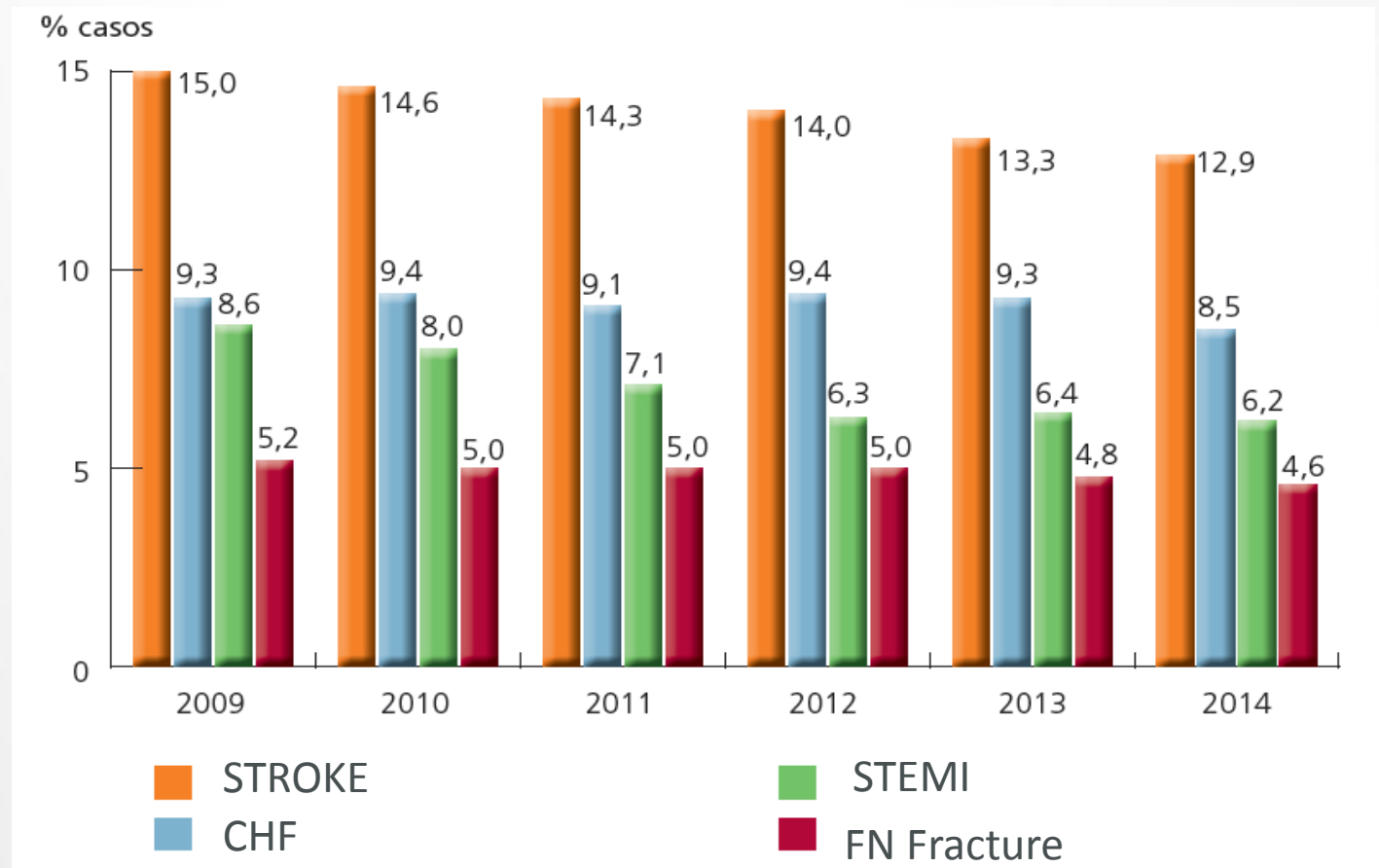
- AS HEALTHCARE ORGANIZATIONS
 - Clinical Management
 - Cost containment
 - Increase productivity
 - Human resources management
 - Increasing efficiency

HEALTHCARE
SYSTEM
EFFORT:
adapting
performance

ASSURING
HEALTHCARE
QUALITY
RESULTS

Healthcare providers outcomes benchmark: annual reports.
Examples of published information

Hospital mortality for selected diseases 2009-2014



HEALTHCARE PROVIDERS ASSOCIATION

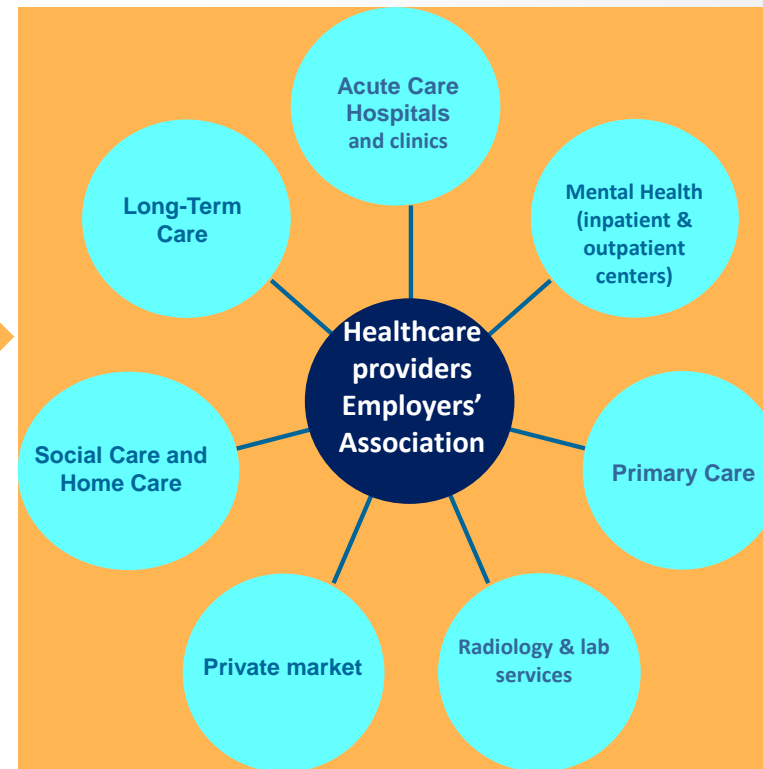
1.- HEALTHCARE AND SOCIAL SERVICES PROVIDERS.

- **Employers organization**, working conditions negotiation
- **Association**, sharing knowledge, helping each other, benchmarking,
- **Lobby function**, influence as key health sector agent

All together employ 60.000 professionals and manage a 4.500M€ budget.

2.- We also have suppliers of goods and services companies to healthcare providers as members, **Collaborating Associates**, involved in strategic collaboration projects with our healthcare providers members.

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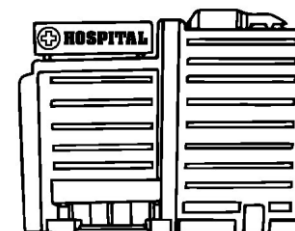
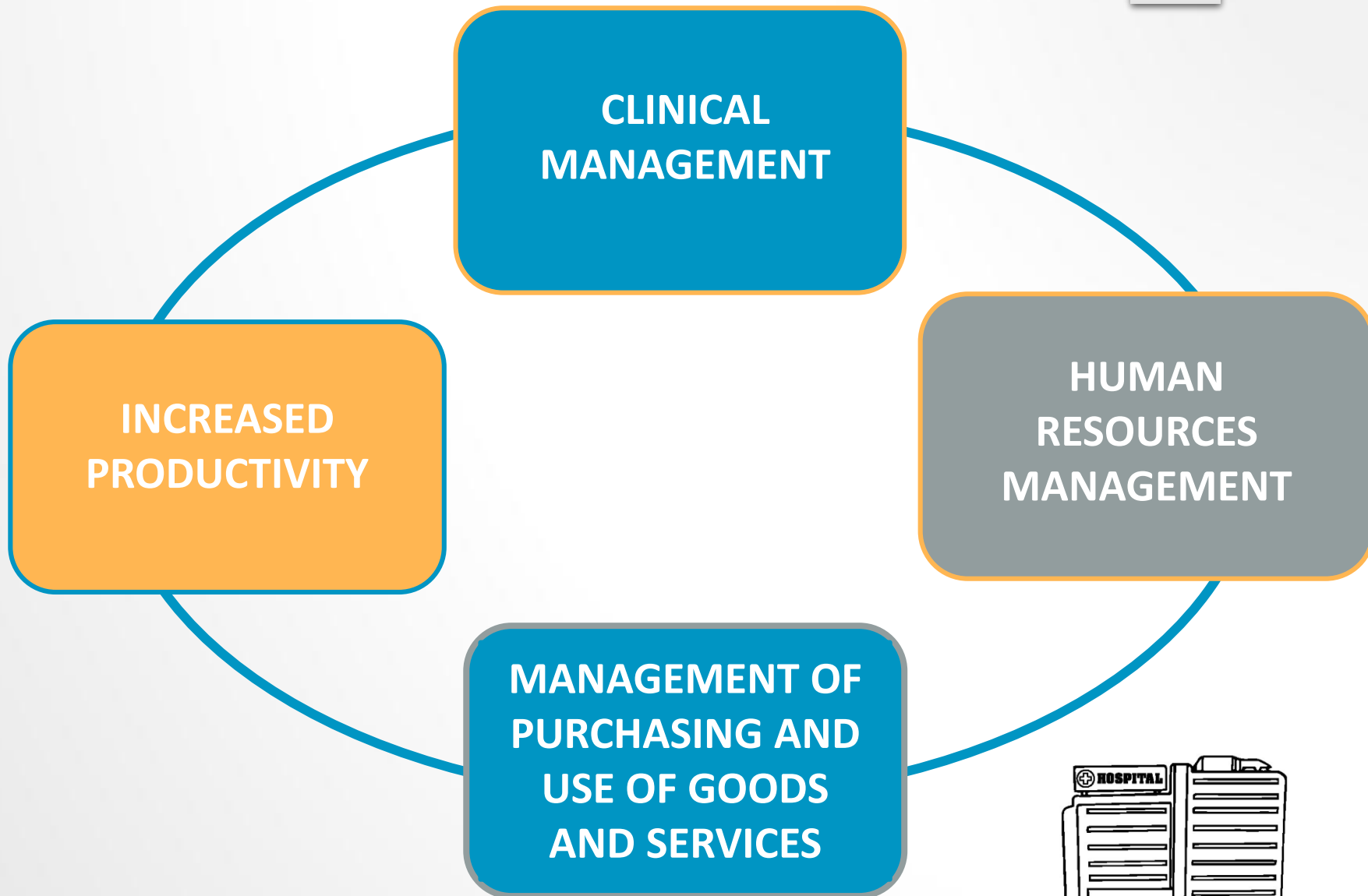


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BENCHMARKING PROJECT

HEALTHCARE PROVIDERS EFFORT: HEALTH SERVICES AND CLINICAL MANAGEMENT

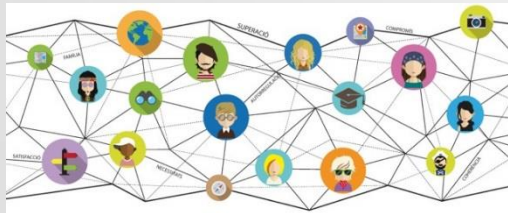


TRANSFORMING ORGANIZATION’S STRUCTURES TO IMPROVE HEALTH OUTCOMES DURING A PERIOD OF FINANCIAL CONSTRAIN



HEALTHCARE SECTOR EFFORT

Catalan healthcare system efforts to adapt to the public budget restrictions due to economic crisis: preserving quality with lower incomes.



HEALTHCARE PROVIDERS ASSOCIATION, BENCHMARKING PROJECT

La Unió Benchmarking Project, a learning experience in a turmoil environment: from data, through information and knowledge to best practices.



HEALTHCARE PROVIDERS - CLINICAL MANAGEMENT

Improving efficiency under budgetary restrictions providing clinical units of management autonomy: the case of Althaia, a University Hospital.

THANK YOU VERY MUCH FOR YOUR ATENTION



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