

"Addressing the Challenge of Patient-centered Care and Safety"

1- 3 November | Durban ICC | Durban, South Africa



14:00-15:00









PROGRAMME

Tuesday, 1 November (09:00–18:30)

09:00-09:30	OPENING CEREMONY: Aaron Motsoaledi, Honourable Minister of Health,
	Republic of South Africa
09:30-10:30	Inauguration Expo and Exhibition / Break
10:30-11:30	Plenary: FINANCING AND UNIVERSAL HEALTH COVERAGE: Dr. Nicolas Crisp,

Freelance Consultant (South Africa) & Prof. Joan C. Lo, Member, National Health Insurance Committee, Ministry of Health and Welfare (Taiwan) Plenary: GOVERNANCE AND ACCOUNTABILITY: Christopher Drexler Regional

Minister for Healthcare, Science and Personnel (Styria Region (Austria)





Concurrent Sessions (11:30–13:00)

Special Session: WHO (AFRO): Improving quality of Care in Hospitals: A Comprehensive Information Technology Solution

- Or. Delanyo Dovlo, Director, Health Systems and Services Cluster, WHO (Afro)
- Or. Gilbert Buckle, CEO, Korle Bu Teaching Hospital
- Dr. David Soti, Head of division of Health Informatics, M&E and Research
- Dr. Humphrey aramagi, Country Liaison Officer (WLOai)
- Or. Martin Ekeke, Regional Advisor, Health Systems and Services Cluster, WHO (Afro)

BRAZIL - ANAHP: Quality of Care and Sustainability / A Brazilian Perspective

- Carlos Figueiredo, CEO, ANAHP
- Ary Ribeiro, Director, HCOR Hospital do Coração
- Vivien Rosso, CEO, A CCamargo Cancer Hospital
- Sidney Klajner, Vice-President, Hospital Albert Eisntein

BELGIUM: BELGIAN HOSPITAL ASSOCIATION: How to become an excellent hospital? Strategies for transformation

- Jan Beeckmans, Director General, University Hospital Brussels
- Marc Noppen, CEO, University Hospital Brussels

- Peter Willen, Senior Consultant, Mobius Management Consultants
- Alain de Wever, President, Erasme Hospital Governing Board
- Ohan Hellings, Director General, AZ Delta Hospital

HONG KONG – HOSPITAL AUTHORITY: System improvements in Public Hospitals in Hong Kong

- Dr. Lau Chor-Chiu, Cluster Chief Executive, Hospital Authority
- Or. Christina Maw, Chief Manager (PCS), Hospital Authority
- Ms. Pauline Wong, Senior Manager (PR&E),
 Hospital Authority
- Ms. Fion Lee, Senior Manager (Q&ST), Hospital Authority

SOUTH AFRICA: DEPARTMENT OF HEALTH: Capacity building in leadership and management for hospital managers: local and international perspective

A Dr. Deb Basu

Prof. Eric Buch (South Africa)

Dr. Andrew Crichton (South Africa)

Dr. Shadrick Mazaza (South Africa)

🖰 Dr. Jaydip Maitra (India)

PARALLEL FREE PAPER

Lunch / Expo / Posters (13:00-14:00)



"Addressing the Challenge of Patient-centered Care and Safety"

1- 3 November | Durban ICC | Durban, South Africa











PROGRAMME

Tuesday, 1 November (09:00–18:30)

Concurrent Sessions (15:00–16:30)

Special Session – IHF UNIVERSITY HOSPITALS SIG: Relationship and governance between universities and academic medical centers: A Global survey

- Irene Thompson/Barbara Anason, Vice Chair, AMC Board of Managers, Vizient, Inc.
- Or. Risto Miettunen, CEO, Kuopio University Hospital
- Dr. Benjamin Van Camp, Professor and Former Dean, University Hospital Brussels, Rector and Former President, Board, University Hospital Brussels
- Dr. Paul Dugdale, Assistant Professor, Australian National University, Chairman, Australian Hospital & Healthcare Association
- Or. Aki Linden, CEO, The Hospital District of Helsinki and Uusimaa
- Salim Hasham, Vice President, Health Services, Aga Khan University
- Or. Juha Kinnunen, Professor, University of Eastern Finland (UEF)

TAIWAN – TAIWAN HOSPITAL ASSOCIATION: Delivering Inclusive Smart Health Care by Innovative and Comprehensive e-Health System

- Or. Hung Jung Lin, Deputy Superintendent, Chi Mei Medical Center
- Prof. Shu Wen Chang, Vice Superintendent, Far Eastern Memorial Hospital
- Miss Chao Yen Wu, Nursing Informatics Manager, Chang Gung Memorial Hospital
- Mr. Peter WU, General Manager, ASUS Cloud Corporation

USA: AMERICAN HOSPITAL ASSOCIATION & AMERICAN COLLEGE OF HEALTHCARE EXECUTIVES: Innovative responses: Making care equitable and accessible

- Iim Skogsbergh, President & CEO, Advocate Health Care
- James H. Hinton, President & CEO, Presbyterian Healthcare Services
- Edward H. Lamb, Division President, Western Division, IASIS Healthcare

SOUTH AFRICA – HOSPITAL ASSOCIATION OF SOUTH AFRICA PARALLEL FREE PAPER

Break / Expo / Posters (16:30-17:00)



"Addressing the Challenge of Patient-centered Care and Safety"

1- 3 November | Durban ICC | Durban, South Africa











PROGRAMME

Tuesday, 1 November (09:00-18:30)

Concurrent Sessions (17:00–18:30)

Special Session – HEALTH PARTNERSHIPS: *Engaging* professionals: The importance of institutional partnerships

Charlie Evans, FACHE, President, International Health Services Group

SPAIN: UNIO CATALAN D'HOSPITALS: Transforming organization's structures to improve health outcomes during a period of financial constrain

- Anna Riera, Membership Director, Unió Catalana d'Hospitals
- Josep Fusté, Economical Analysis, Studies and Prospection, Unió Catalana d'Hospitals
- Joan Maria Ferrer, Consultancy Director, Fundació Unió FUCH
- Chief Medical Officer, Althaia, Xarxa Assistencial de Manresa

PHILIPPINES: PHILIPPINE HOSPITAL ASSOCIATION: The Philippine experience in growing leaders: what we have, where we want to go and what it means to the country's healthcare

JOINT COMMISSION INTERNATIONAL: Innovations in quality and safety evaluation in health care organizations

- Or. Paul Chang, Vice-President, Accreditation, Standards and Measurement, Joint Commission International
- Or. Jimi Coker, Group Clinical Adviser, Lagoon Hospitals, Nigeria
- Salma Jaffer, Chief Nursing Officer, Aga Khan University Hospital, Pakistan

SOUTH AFRICA – DEPARTMENT OF HEALTH: Use of health technology for delivery of innovative health care

- Or. E Kenoshi, CEO, Steve Biko Academic Hospital, South Africa
- Or. David Tivey (Australia)
- Pr. Lebbe, Leratong Hospital (South Africa)
- OB Mueller, South Africa

Special Session: INVESTOR-OWNED HOSPITALS (By invitation only) PARALLEL FREE PAPER

Welcome Receptions (19:30)