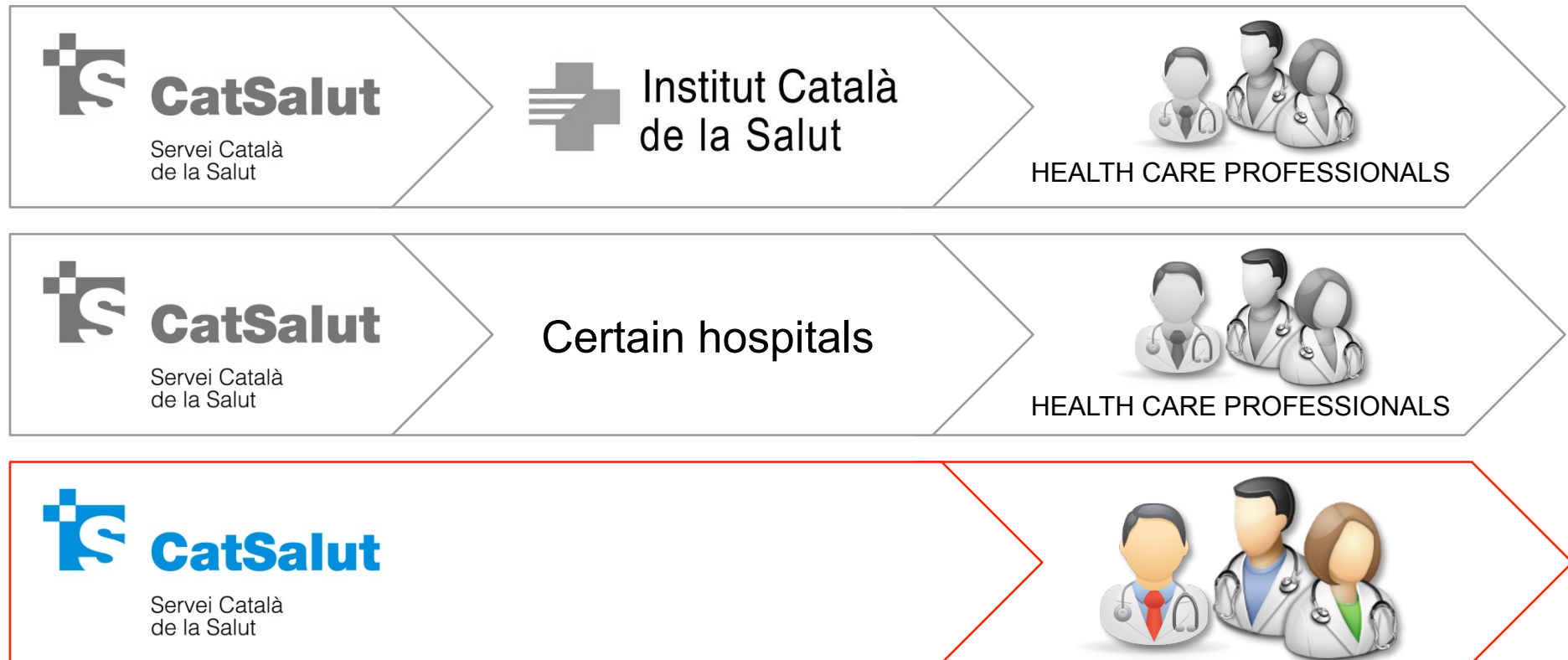


A self-management organization in Primary Health Care, an innovative experience

eap|sardenya

Carlos Brotons MD , PhD

Providers of Primary Care in the Catalan Health Care system



What makes us different...

HEALTH CARE CENTER
GP'S AND NURSE ASSOCIATION
E.B.A.

In the year 1996 it was open the first PHC center in Catalonia where a group of health professionals organized themselves as a General Practitioners (GPs) association.

They are called *Entitat de Base Associativa-EBA* in Catalan language



CHARACTERISTICS OF AN 'EBA'

Entidad de Base Asociativa = GPs & nurses association



PUBLIC COMPETITION

SHAREHOLDER = WORKER



PUBLIC CONTRACT: periods between 5 and 10 years

Professionals advantages

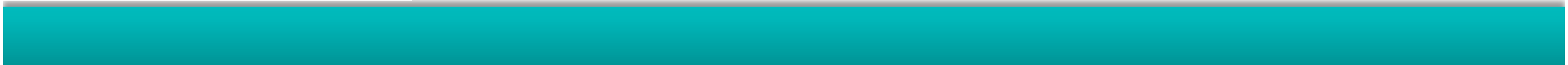
What makes us different...

Higher salary

More professional autonomy

More satisfaction

More involvement



SELF-MANAGEMENT IN PRIMARY CARE

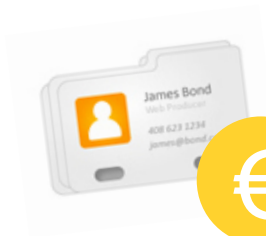
Self-management in PC provides a high level of autonomy, allowing to create a professional team, to take real decisions about budget, providing services for the Public Health System.



Public centers privately managed

Characteristics of an 'EBA'

Autonomy:



SALARIES AND INCENTIVES



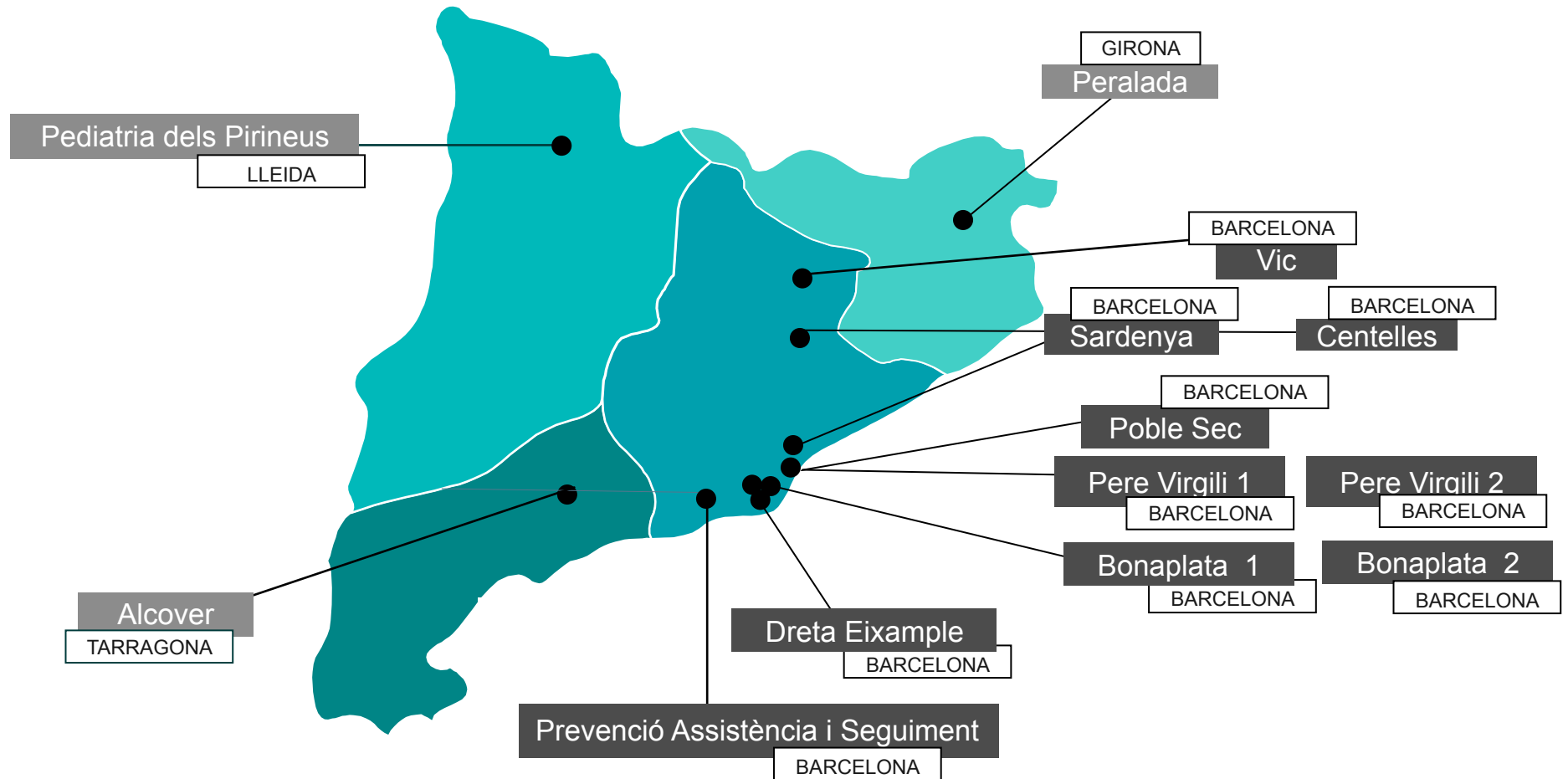
CONTRACTS AND TIMETABLES



PURCHASES

EBA's reference population in Catalonia: 235.000 (3,3% of the total population)

69,23 % EBAs are located in Barcelona Area




Number of EBAs in Catalonia 13

In the process of best practice management, the Government identifies the best Primary Health Centers in Catalonia.



In the region of Barcelona, benchmarking has been used to measure performance using 4 dimensions (ACCESSIBILITY, EFFECTIVENESS, CAPACITY TO RESOLVE HEALTH PROBLEMS, AND COST-EFFICIENCY) resulting in a metric of performance that can be compare within centres.

From a total of 214 health centres covering a population of 4.203.430 inhabitants in the region of Barcelona, all the EBAs have been allocated in the benchmarking within the first 20 top centres.



EFFICIENCY OF EBAs

- The mean cost per patient and year in PHC:
459 euros
- The mean cost per patient and year in EBAs:
329 euros


Data provided by the Catalan Health Department



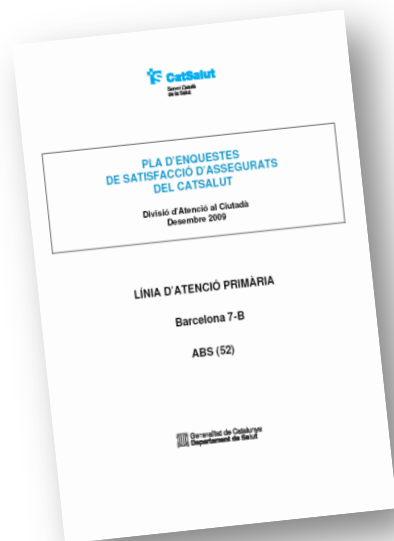
EFFICIENCY OF EBAs

In the year 2010, all the EBAs spent 30% less per individual than the rest of health centres in Catalonia.

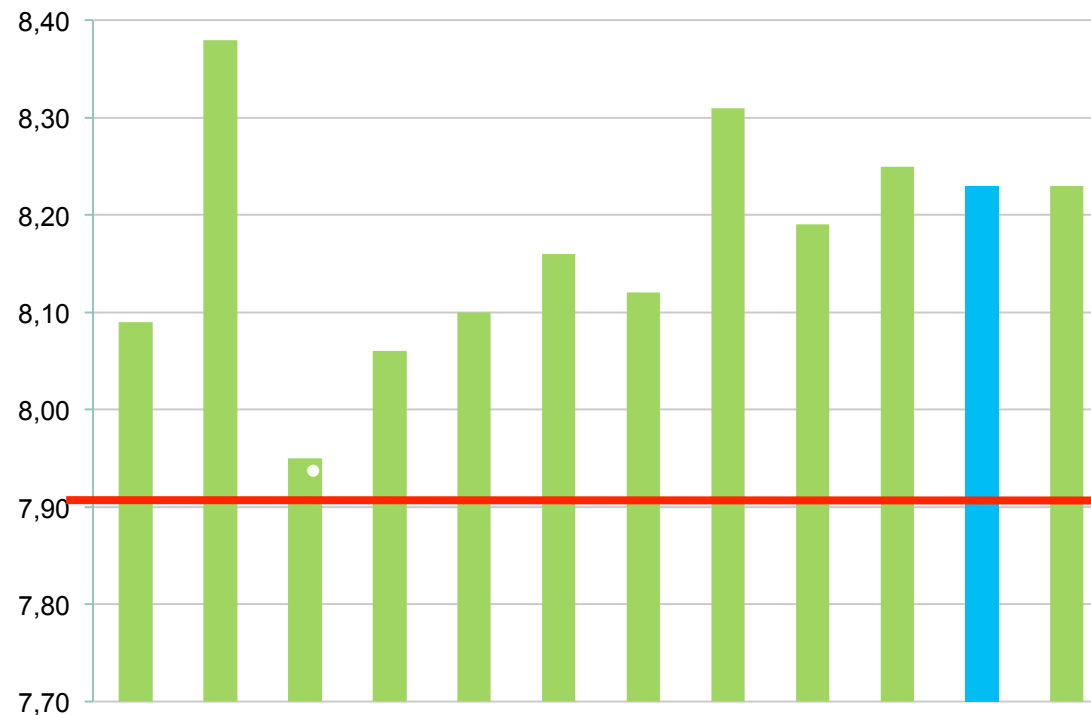
If we could extrapolate this model to the whole PHC system in Catalonia in the year 2011, 900 millions of euros would have been saved.



PATIENT SATISFACTION SURVEY



GLOBAL SATISFACTION LEVEL

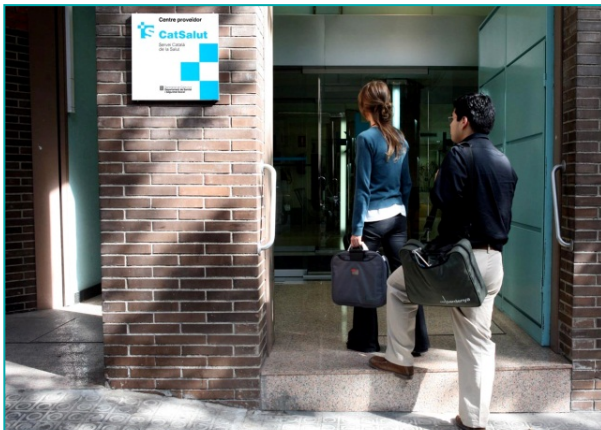


	Mean of Catalonia
	EBA's

CatSalut 2011

EAP Sardenya experience

EAP Sardenya is a Primary Health Care center created by a **GP's association team** (EBA) to provide the Primary Health Care services to the population assigned by the Government of Catalonia.

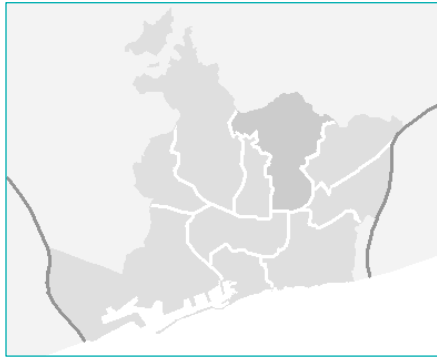


Date of foundation: **22 th december 2000**

Public Administration: **Servei Català de la Salut**

Health Area Population : **19.776 people**

Area coverage

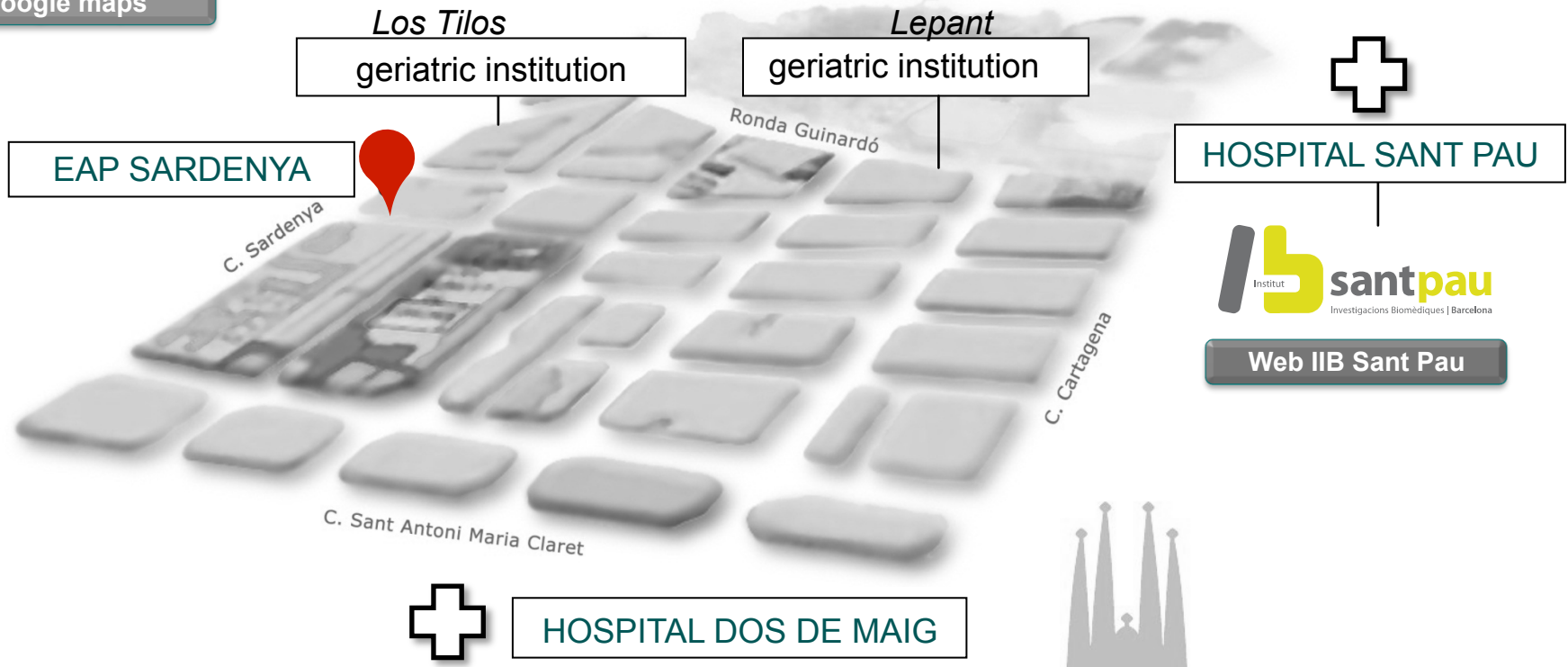


Anar a Google maps

Population on attendance: 19.776

26 % older than 65 years

2 geriatrics institutions 300 patients



Integration care: hospitals-primary care



HOSPITAL SANT PAU



- Referrals to emergency room
- Referrals to specialist
- Specialists come to PHC as consultants
- Direct contact through emails
- Sharing electronic medical record
- Pre-Alt programme
- Collaborating in teaching and research

EAP
SARDENYA

During the year 2013, 104.053 patients were visited in the center and 6,381 patients were referred to specialists



HOSPITAL DOS DE MAIG

EAP SARDENYA Main activities

- Family Medicine
 - Paediatrics
 - Nursery
 - Social Worker
 - Research Unit
 - Teaching Unit
 - Dental Care
-
- ✓ Material without mercury
 - ✓ Computerized medical records
 - ✓ All prescriptions are computerized



Not covered by public insurance:

- **Private services**

Odontology

Sport Medicine

Vascular Surgery

Aesthetic Medicine

Podology

Coaching



This type of model facilitates the implementation of research and teaching activities.

Research Unit



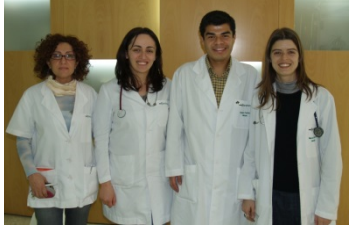
- Created in March, 2002
- Integrated by two part-time family physicians, one full-time research nurse and one full-time statistician.
- Member of Biomedical Research Institute Sant Pau

Research Unit

- More than 75 pharmacological clinical trials and epidemiological projects have been carried out



Teaching Unit



Thank you!

