

WORLD HOSPITAL CONGRESS STUDY TOUR TO VICTORIA

15/16 OCTOBER 2018

Melbourne: The world's most liveable city, with to be world-class healthcare system.



The \$18b Victorian healthcare system is among the most efficient in the world. But with population growth above the national average, and ageing and chronic disease becoming more prevalent, those within the system have had to transition to new ways of working and delivering care.

On this two-day study tour, participants will visit some of Victoria's community health services and publicly funded hospitals, learning about how these services have innovated to meet the changing needs of their communities.

Participants will hear experts discuss recent state legislative changes that have seen the introduction of voluntary assisted dying for the terminally ill and Australia's second safe injecting room, as well as an overview of *Targeting Zero*, the state's response to eliminating avoidable harm and strengthen quality of care.

The tour will include insight into a program aimed at reducing unplanned hospital readmissions and a Victorian hospital case study on how the use of data is transforming patient management. Participants will visit the brand new, state-of-the-art Peter MacCallum Cancer Centre to learn how use of the latest technologies and focused collaborations are driving improved outcomes for people with cancer, and hear about plans to introduce value-based healthcare into public dental.

The indicative cost for the two day tour is \$1450 ex. GST, inclusive of all meals and transport. Flights, transfers and accommodation are not included.

A snapshot of Melbourne

Average temperature in October: **15-20° celsius.**

Victoria's population is one of the fastest growing in Australia.

Events in October:

13 October: White Night Geelong

14 October: Melbourne Marathon

3-22 October: Melbourne Festival

A snapshot of Victorian health

\$19.4B system

29% total state budget spent in health

31 registered community health services

48 public hospitals

69 rural hospitals and health services



10-12 October 2018
Brisbane Convention &
Exhibition Centre (BCEC),
Australia

Proposed program

Friday 12/ Saturday 13/ Sunday 14 October

Participants arrive in Melbourne

Monday 15 October

Briefing and introductions at the Victorian Healthcare Association

Since 1938, the Victorian Healthcare Association has been supporting Victoria's publicly funded healthcare providers to respond to system reform, shape policy and advocate on key issues. Now in its 80th year, the VHA proudly represents 96 per cent of the state's public hospitals and community health services.

Using data to inform better care – a Victorian case

Healthcare organisations generate an enormous amount of data each and every year. While much of this is used for compliance and reporting purposes, there are opportunities to use it to even greater effect – to drive better outcomes for people and to inform a narrative to support advocacy efforts.

Tour of the Peter MacCallum Cancer Centre

Peter Mac is one of the world's leading cancer research, education and treatment centres globally and is Australia's only public hospital solely dedicated to caring for people affected by cancer. There are over 2,500 staff, including more than 580 laboratory and clinical researchers, all focused on providing better treatments, better care and potential cures for cancer. The tour of Peter Mac will show new technologies and the benefit of good design in effective healthcare delivery.

Lunch with overview of the Victorian Comprehensive Cancer Centre Alliance (VCCC)

The Victorian Comprehensive Cancer Centre was established in 2009 and is a powerful alliance of ten successful Victorian organisations committed to cancer control. This overview will share the benefit of collaborations in care and research in relation to outcomes for people experiencing cancer.

Supporting disadvantaged communities

The tour of Western Health will focus on innovations in models of care. In particular, the work being undertaken in early discharge and the work Western Health is leading in refugee health and with disadvantaged communities.

Dinner with key note address: Value-based healthcare in public dental

Speaker: Dr Deborah Cole – CEO, Dental Health Services Victoria. Deborah Cole has been CEO of DHSV since 2011 and has significantly improved access to quality and equitable dental care. Dr Cole will provide insights into plans to introduce value-based healthcare into public dental. Dinner will take place at one of Melbourne's iconic restaurants.

Tuesday 16 October

Targeting Zero – Victoria's quality and safety response

Targeting Zero was commissioned by the Minister for Health following the discovery of a cluster of tragically avoidable perinatal deaths at Djerriwarrh Health Services. The review, led by Dr Stephen Duckett, is a detailed and extensive analysis into how the Department of Health and Human Services oversees and supports quality and safety of care across the Victorian hospital system. Senior leaders from agencies established as a result of the review will lead discussion about how it is transforming care and governance in Victoria.

Voluntary Assisted Dying – from policy into practice

Jackie Kearney led the Victorian Department of Health and Human Services response to the Parliamentary Inquiry into end of life choices, which resulted in the development of the Medical Treatment Planning and Decisions Act 2016 and the Voluntary Assisted Dying Act 2017. Ms Kearney leads the secretariat that will support the Voluntary Assisted Dying Implementation Taskforce.

North Richmond Community Health: Trial of a safe injecting facility – from policy into implementation

In 2018, the Victorian Government will open a medically supervised injecting room at North Richmond Community Health. The centre will open as a trial, under supervision from the Victorian Government. Hear how the team at North Richmond Community Health took this highly contentious issue, and transformed it into policy and now practice.

Eastern Health: Ageing and growth

Visit one of the state's largest general hospitals, Eastern Health's Box Hill Hospital, and learn how they're innovating to manage demand in a catchment that is experiencing some of the state's fastest growing and most rapidly ageing populations.

Dinner at an iconic Melbourne restaurant

Send expressions of interest for this two-day study tour to events@vha.org.au by Friday 15 June 2018. As the tour includes visits to several public hospitals and community health services, places are strictly limited to 25.